

# Technology Strategy Board

Driving Innovation

James

(request-165673-95a568c2@whatdotheyknow.com)

18th July 2013

Dear James

## **Freedom of Information request: 22-13**

I am writing in response to your Freedom of Information Act (FOIA) request dated 20th June 2013.

Under the terms of the Freedom of Information Act I can confirm that we do hold this information.

Specifically addressing your questions, I respond as follows:-

*Q1) How much has been spent on developing the social network \_connect from the beginning to the present day.*

The \_connect platform is a suite of integrated online tools used by the Technology Strategy Board to deliver the functionality areas listed below. The \_connect platform is a resilient multi-server deployment with multiple environments hosted in separate geographical locations (namely live, disaster recovery, testing and development).

### **Functionality areas**

- Community - online collaborative area used by the Knowledge Transfer Networks, Special Interest Groups and other networks
- Grants - grants processing functionality allowing the collection and processing of grant claims and the associated monitoring activities for the portfolio of grant funded project
- Competitions - competitive process for allocation of available funding for innovation projects
- Operations - functionality such as data warehouse, reporting and web conferencing used by the Technology Strategy Board to manage the operational activity
- CRM - customer relationship management software

### **Connect Upgrade**

This is the update of the underlying Liferay application, an enterprise level portal application upon which much of the platform is built, from version 5.2 to 6.1, and design and development of associated interface improvements made possible through new features in the updated software version.

### **Costs**

The total development cost of the programme for the period April 2009 to July 2013 is £14,756,796. The development costs of the areas of functionality are as follows:

# Technology Strategy Board

Driving Innovation

	Sum of Financial Year 2009/10	Sum of Financial Year 2010/11	Sum of Financial Year 2011/12	Sum of Financial Year 2012/13	Sum of Financial Year 2013/14 invoiced to date (17/07/13)	Development total
Change Management	196,851	127,213				324,064
Community	1,000,553	988,455	631,503			2,620,511
Competitions		52,582	90,497	702,858		845,937
Concept Design	251,852	32,243	199,842	353,983		837,920
CRM	227,278	75,336	6,725			309,339
Development Core						
Systems	1,667,588	106,613		88,278		1,862,479
Grants	613,422	219,961	134,445			967,828
Hosting and Support (outside of annual support contract)	298,773			267,298		566,071
Interim systems	157,153					157,153
Licenses and Professional Services	356,395	99,763				456,158
Operations (including Data management)	169,898	517,417	182,226	539,886	114,396	1,523,823
Project Management	877,453	350,150	139,839	0	0	1,367,442
Upgrade to Liferay 6.1			655,491	1,610,647	651,932	2,918,070
	5,817,216	2,569,733	2,040,568	3,562,950	766,328	14,756,796

The question asks for the cost of developing the social network element of the platform. To extract that from the overall cost of delivering the platform, which encompasses far more than the social network element, we must extract the functional areas that relate directly to the social network. This is the area Community which has been developed at a cost of £2,620,511.

Others areas that have developed underlying function upon which the Community is built include Concept Design, Development Core Systems, Hosting and Support, Licenses and the Upgrade to Liferay 6.1. An element of the cost of these can be apportioned to the direct cost of delivering Community. The functions of the platform are fourfold: Community, Grants Processing, Competitions and Operational management (including CRM). Assuming an equal reliance of these four areas on the functional elements listed above and therefore an equal investment we apportion 25% of the cost of these functional elements.

This results in a total cost of delivering the social network element of the platform of £4,622,546.

# Technology Strategy Board

Driving Innovation

	Development total	Cost of delivering Community
Change Management	324,064	
Community	2,620,511	2,620,511
Competitions	845,937	
Concept Design	837,920	209,480
CRM	309,339	
Development Core Systems	1,862,479	465,620
Grants	967,828	
Hosting and Support (outside of annual support contract)	566,071	141,518
Interim systems	157,153	
Licenses and Professional Services	456,158	114,040
Operations (including Data management)	1,523,823	
Project Management	1,367,442	341,861
Upgrade to Liferay 6.1	2,918,070	729,518
Total	14,756,796	4,622,546

*Q2) I would like a procurement list of all the suppliers used in developing the programme and a breakdown of how much is spent with each one. If possible, could the information be put into a category the funding falls under. I'm happy to accept whichever categories you already use internally.*

The table below gives a breakdown of the development costs for the entire platform, not just the social network element of the platform, broken out by supplier and year.

The integrated nature of the service elements of the platform, the programme and work package structure of the development make it very difficult to extrapolate the exact cost of work given to each supplier that relates only to the social network element.

# Technology Strategy Board

Driving Innovation

	Sum of Financial Year 2009/10	Sum of Financial Year 2010/11	Sum of Financial Year 2011/12	Sum of Financial Year 2012/13	Sum of Financial Year 2013/14 invoiced to date (17/07/13)	Development total
Dreamtek			14,400			14,400
IPL	583,998	330,058	309,217	526,818	114,388	1,864,479
Pfiks	138,968	215,321	140,123			494,411
Playgen Ltd			71,959			71,959
SC Consulting	48,564	109,228	116,354	136,876		411,022
Technophobia	4,228,538	1,791,714	1,282,890	2,332,522	651,932	10,287,597
The Sugar Refinery	26,854	80,329	59,257			166,440
WorthIT/NetWorth			46,368	564,559		610,928
RTD Solution				2,175		2,175
Penna	790,294					790,294
Simply Change		43,083				43,083
Companies House					8	8
	5,817,216	2,569,733	2,040,568	3,562,950	766,328	14,756,796

I hope this information helps with your request. Please do not hesitate to contact me if further clarification is required.

If you are unhappy with any aspect of the way your request has been handled, you have the right to raise any issues via our internal review process. You should contact me in the first instance if you wish to appeal. The matter will then be considered by one of our Executive Directors who will respond in writing. You do, of course, have the right to refer the matter to the Information Commissioner if you are not satisfied following an internal appeal. Further information can be found on the Information Commissioners website: [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Yours sincerely

*Ravinder Singh*

Ravinder Singh  
Information Manager