

Ref: FOI14448

Date: 29 April 2016

Email address: J Taylor request-321366-eb5f3a4b@whatdotheyknow.com

Dear Sir

Re: Your Request for Information - Freedom of Information Act 2000

I am writing in response to question 8 of your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act 2000.

Request

Does the council use any 3rd party services or software to manage/book agency workers? If so please state the name of the company used, the services provided and the amount that the authority spent on these services/software in the last financial year.

Response

Yes. The 360 Agency Gateway system provides a vendor management system for a large scale In-House Temporary Agency Recruitment department run by BCC HR and Procurement departments.

360 Systems Limited (3842338) of 5 Rossmore Business Village, Inward Way, Ellesmere Port, Cheshire, CH65 3EY wrote the 360 Agency Gateway system and in 2014/15 provided services for Software, Hosting, Support, Development, Integration and Programme Management.

Services for Birmingham City Council include:

- Programme Management
- Implementation
- Integration with SAP
- Bespoke development
- Upgrades
- Maintenance
- Hosting

Total spend on above Software and Services in 2014/15 was £252,400

If you are not satisfied with the response you are entitled to request an internal review within 3 months from the date of this email. Should you wish to request such a review, please contact the corporate team at the following address:

Birmingham City Council
Corporate Information Governance Team
Performance and Information Division
PO Box 16366
Birmingham
B2 2YY

Telephone: 0121 303 4876
Fax: 0121 675 1427
Email: FOI.mailbox@birmingham.gov.uk

If subsequently you are not satisfied with the Council's decision following the review you may apply to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless You have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at the following address:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 01625 545745
Web Address: www.ico.org.uk

Yours faithfully

HR Professional Support Service Team

Data Protection Act 1998

The information you have provided within your Freedom of Information request will be held on our database and may also be held within manual records for a period of 2 years from the date Birmingham City Council received your request. Any personal data that you provide to Birmingham City Council will be held in line with the requirements set out within the Data Protection Act 1998.

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