

Resources
3rd Floor, 7 Newington Barrow
Way
Islington
N7 7EP

E: foia@islington.gov.uk

Mr C Gordon

18 May 2021

Dear Mr Gordon

Information requested by: Mr C Gordon
Review carried out by: B Pearton

Thank you for your recent correspondence to the council received on 11th May 2021, with regards to your Freedom of Information request (FOI) 500408.

Your original request was received by the council on 18th March 2021, and this was due on 15th April 2021.

You have complained that you are yet to receive a response to your request.

I have checked the case file and I note that a response was sent to you on 27th April 2021. As we received your complaint after this date, I can only assume that this was never received and I have therefore attached the response for you.

I do acknowledge that this response was sent after the date it was due and I sincerely apologise for this. I spoke with the service responsible for providing the information and asked why the response was late and they have advised that this was due to organisational changes to the department and a change in personnel responsible for responding. The council do have a responsibility to keep requesters up to date with the handling of their requests and you should have been notified of this delay, and I apologise that this was not the case.

I partially uphold your complaint. Your complaint was that the council had not provided you with a response which was not the case. However, I accept that this was sent after the 20 working day period had lapsed, and we did not advise you that there would be a delay. Should you remain dissatisfied with this response, you are entitled to escalate the matter to the Information Commissioner's Office, details of how they can be contacted can be found on their website here <https://ico.org.uk/global/contact-us/>

Yours sincerely

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Alternative contacts:

For Data Protection related matters: dp@islington.gov.uk

For FOI related matters: foia@islington.gov.uk

Website: www.islington.gov.uk



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