



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*

1<sup>st</sup> June 2017

**Freedom of Information Request Reference N°: FOI 004699/17**

I write in connection with your request for information received by Norfolk Constabulary on the 24<sup>th</sup> April 2017 in which you sought access to the following information:

- 1 What Finance system do you use for Finance management?
- 2 What system do you use for Planning and Budgeting?
- 3 Which vendor/System Integrator (SI) implemented your current Finance System?
- 4 Who is your current Finance system support partner?
- 5 When is the contract for the current Finance System expiring?
- 6 Are you planning to renew your current finance System or tender for a new system upon expiry?
- 7 If tender, when are you planning to publish for a tender?
- 8 Which framework do you use for procurement?
- 9 What is your budget for IT spend for 2017/2018
- 10 How much do you currently spend for IT systems?

**Response to your Request**

The response provided below is correct as of 24<sup>th</sup> April 2017

Norfolk Constabulary has located the following information as relevant to your request.

Q1-7 Details of the Constabulary's Finance, HR and Resourcing ERP system are published on the Bluelight Procurement Database website and can be accessed via the link provided below:-

<https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=23429>

Under Section 21(1) of the Freedom of Information Act (2000), public authorities are not required to provide information that is reasonably accessible to the public by other means, in this case via the BLPD website; therefore in accordance with Section 17 of the Freedom of Information Act (2000), this serves as a Refusal Notice for this part of your request.

This contract covers both Norfolk and Suffolk Constabularies.

Q8 The Constabulary uses National Frameworks.

Norfolk and Suffolk Constabularies have a Joint ICT Department. We have provided below the total budget and spend figures. The Norfolk Share is 56.8% of the total figures.

Q9 The total ICT budget for 2017/18 is £16,365,740.  
The total Norfolk Constabulary share is £9,312,110.

Q10 The total 2016/17 spend for IT systems is £6,850,230.  
The Norfolk Constabulary share is £3,890,931.

This response will be published on the Constabulary's web-site under the Freedom of Information pages:-

<https://www.Norfolk.police.uk/services/freedom-information/disclosure-logs>

Should you have any further queries concerning this request, please contact Amanda Gibson, FOI Decision Maker, quoting the reference number shown above.

A full copy of the Freedom of Information Act (2000) can be viewed on the 'Office of Public Sector Information' web-site;

<http://www.opsi.gov.uk/>

Norfolk Constabulary is not responsible for the content, or the reliability, of the website referenced. The Constabulary cannot guarantee that this link will work all of the time, and we have no control over the availability of the linked pages.

Your Right to Request a Review of Decisions Made Under the Terms of the  
Freedom of Information Act (2000).

If you are unhappy with how your request has been handled, or if you think the decision is incorrect, you have the right to ask Norfolk Constabulary to review their decision.

Ask Norfolk Constabulary to look at the decision again.

If you are dissatisfied with the decision made by Norfolk Constabulary under the Freedom of Information Act (2000), regarding access to information, you must notify Norfolk Constabulary that you are requesting a review within 20 days of the date of its response to your Freedom of Information request. Requests for a review should be made in writing and addressed to:

*Freedom of Information Decision Maker  
Information Management Department  
Norfolk Constabulary  
Operations and Communications Centre  
Jubilee House  
Falconers Chase  
Wymondham  
Norfolk NR18 0WW  
OR  
Email: [freedomofinformation@norfolk.pnn.police.uk](mailto:freedomofinformation@norfolk.pnn.police.uk)*

In all possible circumstances Norfolk Constabulary will aim to respond to your request for us to look at our decision again within 20 working days of receipt of your request for an internal review.

The Information Commissioner.

After lodging a request for a review with Norfolk Constabulary, if you are still dissatisfied with the decision, you can apply to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at [www.ico.org.uk](http://www.ico.org.uk) or contact them at the address shown below:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700