From: Gardner, Eddy (CCTV)

Sent: <u>25 June 20</u>18 12:23

To: @BalfourBeatty.com

Cc: Louise Walbank

Subject: FW: URGENT - RCCTV application Water Lane

Attachments: FRd camera location.docx

Importance: High



Community safety have an urgent request for a camera on a lamp column as described below covering Fen Rd and their preferred is at Junction with Water Lane in cambridge.

The LC numbers given below are as below as is a copy photo of the LC itself.

My initial impression, as I've not done a physical survey myself is that the LC's seem the smaller, thin narrow type not suitable for deploying redeployable cameras onto but would need your experts to confirm if they are suitable for windage and weight loading as normal LC's are but I fear not looking at the photo.

If you can advise me on this before I arrange to survey I would appreciate it.

Kind Regards

Eddy

Eddy (Alan) Gardner Dip SS Dip SM

Shared Services CCTV Manager
Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O
Shared Service Monitoring Centre
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

For the surveillance of (location / area to be observed – please be specific): Fen Road – both directions down the road. I have identified four possible lampposts: L11RMD (this is the preferred location which is situated on Water Lane, going on to Fen Rd), L13RMD (not sure if this is suitable as someone could possibly use the signs to reach the camera to vandalise it), L6RNM or L5RNM. See attached map.

Can the cameras be moved every now and again, to look both ways. Councillors are aware the footage is not live streamed or monitored.



LURMD

From: Louise Walbank
Sent: 25 June 2018 11:29

To: Eddy Gardner
Cc: Eddy Gardner

Subject: URGENT - RCCTV application

Attachments: 2018-06-25 FRd RCCTV application.docx; FRd camera location.docx

Importance: High

Dear Eddy,

I hope you had a good weekend.

Please see the attached urgent application to carry out a feasibility study and request to get an RCCTV camera installed on Fen Road, Cambridge. Myself and Lynda Kilkelly went to look at possible lampposts for it and I've noted down on the application form a possible lamppost. However, we suggest that you / someone from your team could go out and carry out the feasibility study because there was an RCCTV camera installed on Fen Road last year, but unfortunately, as the lamppost wasn't suitable, it got vandalised. We want to make sure this doesn't happen this time around.

I am aware that currently all the RCCTV cameras are installed. I would suggest that if there is a lamppost in the area that you deem to be suitable, that you remove the RCCTV camera that is installed on Coldhams Common.

This is very high profile at the moment and will be challenged if it's not done or takes a long time, and so we would appreciate this being done asap and treated as a high priority.

I look forward to hearing from you.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

Cambridge City RCCTV Deployment Application Form

Ref No: 2018-06-25 FRd

(Safer Coms will allocate a Ref No to your application)

To: Safer Communities Team, Cambridge City Council, PO Box 700, Cambridge CB1 0JH

Applicant's name: Louise Walbank	Position: Anti-Social Behaviour
	Officer
Organisation (Name and Address, in	ic postcode):
Oranda di dan Oita Orana il DO Dece 700	Operational CD4 O III
Cambridge City Council, PO Box 700,	Cambridge CB1 0JH
Tel no:	
Tel IIO.	
Email:	
I request the deployment of the RCC	TV equipment for the period:
Start Date: asap until I	End Date: 3 months
(not to exceed 3 months unless there is a clear	r justification for longer)
Is this request related to a named in	dividual(s), vehicle or a specific
address? (If yes, a RIPA application has to	be completed) No

For the surveillance of (location / area to be observed – please be specific): Fen Road – both directions down the road. I have identified four possible lampposts: L11RMD (this is the preferred location which is situated on Water Lane, going on to Fen Rd), L13RMD (not sure if this is suitable as

someone could possibly use the signs to reach the camera to vandalise it), L6RNM or L5RNM. See attached map.

Can the cameras be moved every now and again, to look both ways.

Councillors are aware the footage is not live streamed or monitored.

Evidence of the need for Deployment (include as much evidence as possible, including police incidents / crime refs):

There has been ongoing issues that have been reported to the police over the last year. Complaints and incidents are about vehicle nuisance, including cars racing up and down, people throwing things out of vehicles at pedestrians and cyclists as they drive by and general vehicle nuisance. There has also been arson caused in the area.

There have been many incidents reported to the police and a separate meeting with Councillors and residents. It has also been discussed at the latest North Area Committee and set as one of the priorities for the next 6

months. All at the Area Committee support an RCCTV camera installed in the area as this will help to aid the police as they carry out further patrols and continue to investigate reported crimes.

Whilst I don't have police incidents, the following links are articles about the anti-social behaviour that is occurring in the area:

https://www.cambridge-news.co.uk/news/cambridge-news/fen-road-notorious-crimes-chesterton-14818755

https://www.cambridge-news.co.uk/news/cambridge-news/footage-street-racing-fen-road-14618432

https://www.cambridge-news.co.uk/news/cambridge-news/fen-road-cambridge-police-travellers-14632618

https://www.bbc.co.uk/news/uk-england-cambridgeshire-43892981

https://www.cambridge-news.co.uk/news/cambridge-news/travellers-ashamed-fen-road-police-14606151

(Digitally) signed: Louise Walbank		Date: 25/06/2018		
Email completed form to: asbsection@cambridge.gov.uk				
The next section to be completed by S	Safer	Communities	s Team	
Deployment Accepted: Yes /	No	Reason i	f no:	
(Digitally signed):	I	Name:		Date:
Review of Deployment	•			
Date of review:	Reas	on for rev	iew:	
Results of review:				
(Digitally) signed:		Name:		Date:
Removal of equipment				
Reason for removal of equipr	nent	:		
(Digitally) signed:				Date:



LURMD

From: @balfourbeatty.com>

Sent: 02 July 2018 10:10

To: Gardner, Eddy (CCTV); Louise Walbank

Cc:Eddy GardnerSubject:RE: Updates

Morning Eddy,

The columns in question on Fen Road are all 5m columns and older than 10 years, We can install a 8m column specifically to hold the CCTV equipment and take a feed from the closest column or apply to have its own DNO service installed. If you go for the sub feed permission will have to be granted from Alan Hitch as not sure on who would be liable for the cost of the power.

I can arrange a site visit to establish the best position for the camera if you like.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn





Build to Last Lean. Expert. Trusted. Safe.





From: Gardner, Eddy (CCTV)
Sent: 02 July 2018 09:07
To: Louise Walbank;

Cc: Eddy Gardner
Subject: RE: Updates
Importance: High

Louise hi

I am still awaiting the street lighting engineers view on suitability or not of the relevant lamp columns in the area requested for deployable CCTV. As for alternatives if they are too low/too old to use there are options for swapping out a lamp columns with a stronger, taller unit that we could request of street lighting.

The benefits are it can be built with power outlets on and be used again and again if needed to though that would be chargeable and hope you have a budget for that? The other option is to consider a suitable place to install a purpose built CCTV column, but that is more expensive still and if used I suspect the public would expect to see cameras permanently on such a CCTV column which is not what you are planning on so perhaps that is not the best option here to use.



Kind Regards

Eddy

Eddy (Alan) Gardner Dip SS Dip SM

Shared Services CCTV Manager
Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O
Shared Service Monitoring Centre
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

From: Louise Walbank
Sent: 28 June 2018 16:20
To: Gardner, Eddy (CCTV)

Cc: Eddy Gardner Subject: Updates Importance: High

Dear Eddy,

I hope you're well.

Just wanted to check a couple of things:

• Do you have any update with regards to getting a RCCTV camera installed on Fen Road? As I put in the last email about it, this is a high priority, and from talking to Lynda, if it's deemed that the lampposts are not suitable to have an RCCTV camera installed, we need to think how else we can get a camera installed, even if that means installing a suitable pole. As stated, we need your expertise on this and so it would be worth you going to have a look at possible locations for this camera if the lamppost is deemed not suitable. I would be happy to meet you on Thursday on Fen Road if you would think this would help (I would cycle there so could meet you there).

•

I look forward to hearing from you.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email may contain information which is confidential and is intended only for use of the recipient/s named above. If you are not an intended recipient, you are hereby notified that any copying, distribution, disclosure, reliance upon or other use of the contents of this email is strictly prohibited. If you have received this email in error, please notify the sender and destroy it.

Balfour Beatty Living Places Limited, registered in England and Wales: Company No.02067112. Registered Office: Pavilion B, Ashwood Park, Ashwood Way, Basingstoke, Hampshire RG23 8BG, as agent of Balfour Beatty Group Limited, registered no. 101073, registered office 5 Churchill Place, Canary Wharf, London E14 5HU

Warning: Although the company has taken reasonable precautions to ensure no viruses or other malware are present in this email, the company cannot accept responsibility for any loss or damage arising from the use of this email or attachments.

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit http://www.symanteccloud.com

3

From: Gardner, Eddy (CCTV)

Sent: <u>09 July 201</u>8 08:16

To: @BalfourBeatty.com

Cc: Louise Walbank

Subject: FW: Fen Road CCTV: Safer City grant funding- quote required for a replacement

toughened column 8m in Fen Road, Cambridge

Importance: High



It seems that the council is to raise funds to swap out an old LC along Fen Road for a toughened and taller pole on which we could have a deployable camera fitted up (so its needs a blue commando spur fitted to the new LC. We discussed this location earlier but the columns are small, tin and old type LC's so were not suitable for deployable cameras to go on.

Can you therefore please provide me with a quote for doing this ASAP so as to get it approved and raised as a purchase Order to you soonest. I would presume an 8M column safest with the lamp refitted back at the usual height and the camera bracketed above at or near the top of the column so the command would be fitted above the replaced LC lamp in this case?

Kind Regards

Eddy

Eddy (Alan) Gardner Dip SS Dip SM

Shared Services CCTV Manager

Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre East Field House Latham Rd Huntingdon Huntingdonshire PE29 6YG

From: Gardner, Eddy (CCTV)

 Sent:
 16 July 2018 10:16

 To:
 Louise Walbank;

Subject: RE: Fen Road lamppost for RCCTV

Louise hi

Yes, and I have that covered off, thanks

Eddy

From: Louise Walbank

Sent: 16 July 2018 10:07 **To:** Gardner, Eddy (CCTV);

Subject: RE: Fen Road lamppost for RCCTV

Dear all,

Thanks for keeping me in the loop on this.

I don't know re lighting as don't know about if this is required for the RCCTV we have, but we need to make sure that the footage on the RCCTV is captured and clear, so if this wouldn't be the case if the camera goes above the lamp, then it could be questioned as to why it's been installed if it's not capturing incidents. The problems in the area are about vehicles causing a nuisance and pedestrians and cyclists being attacked. Therefore, the camera needs to be able to capture and detail incidents that are happening on the road and roadside. Eddy – I presume you can advise if the camera being installed above the lamp is suitable or not, and I trust your call on this.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Gardner, Eddy (CCTV)

Sent: 16 July 2018 09:59

To:

Cc: Louise Walbank

Subject: RE: Fen Road lamppost for RCCTV

Importance: High

I also was hoping the camera would go above the lamp column, which I assumed would go at normal height for the same LUX coverage spread reasons you mentioned.

Regards

Eddy

Eddy (Alan) Gardner Dip SS Dip SM

Shared Services CCTV Manager Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

From: @balfourbeatty.com]

Sent: 16 July 2018 09:56 **To:** Gardner, Eddy (CCTV)

Cc: Louise Walbank

Subject: RE: Fen Road lamppost for RCCTV

Hi Eddy,

That's great thanks.

For the 8m I was looking to install the lantern at 6m on a bracket and the camera can sit above the lantern near the top. Will this be ok for the CCTV or do you require the lantern above the CCTV to give some light. The main reason I ask this is the columns down this road are either 5m or 6m columns and to place a light at 8m would require a lighting level check/design by our design team, this would add further cost to the quote.

Kind regards

3rd Party Operations Supervisor| Balfour Beatty| UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn





Build to Last Lean. Expert. Trusted. Safe.

MENTAL HEALTH FIRST AID



From: Gardner, Eddy (CCTV) **Sent:** 16 July 2018 09:28

To:

Cc: Louise Walbank

Subject: FW: Fen Road lamppost for RCCTV

Importance: High



Further to my request last week for a quote to put in in toughened 8m LC column with commando socket here is a photo and confirmation of the request from Community Safety if this will help identify the column we want a quote to replace.

Kind Regards

Eddy

Eddy (Alan) Gardner Dip SS Dip SM

Shared Services CCTV Manager **Huntingdonshire District and Cambridge City Council's**

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre East Field House Latham Rd Huntingdon Huntingdonshire

PE29 6YG

From: Louise Walbank **Sent:** 12 July 2018 16:52 **To:** Gardner, Eddy (CCTV) Cc: Eddy Gardner

Subject: Fen Road lamppost for RCCTV

Hi again Eddy,

I'm hoping this'll be my last email to you today!

Regarding the application for RCCTV on Fen Road, ref 2018-06-25 the lamppost number where we would like the RCCTV camera is L11RMD as stated on the application form attached. The lamppost is situated on Water Lane, going on to Fen Road and is the preferred location. I've attached the photo of the lamppost to give you an idea of where it is. I'm presuming this will be the one that is replaced. Do let Tom know the costs of this when you know.

As stated previously, this is a high priority area and so it would be much appreciate if this can be put through asap.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email may contain information which is confidential and is intended only for use of the recipient/s named above. If you are not an intended recipient, you are hereby notified that any copying, distribution, disclosure, reliance upon or other use of the contents of this email is strictly prohibited. If you have received this email in error, please notify the sender and destroy it.

Balfour Beatty Living Places Limited, registered in England and Wales: Company No.02067112. Registered Office: Pavilion B, Ashwood Park, Ashwood Way, Basingstoke, Hampshire RG23 8BG, as agent of Balfour Beatty Group Limited, registered no. 101073, registered office 5 Churchill Place, Canary Wharf, London E14 5HU

Warning: Although the company has taken reasonable precautions to ensure no viruses or other malware are present in this email, the company cannot accept responsibility for any loss or damage arising from the use of this email or attachments.

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit http://www.symanteccloud.com

Louise

From: Louise Walbank Sent: 24 July 2018 09:51 Gerri Bird; Geraldine Bird; 'Gerri Bird' To: Subject: URGENT: Fen Road - can you please call me Importance: High Hi Gerri, I wanted to check that you got the below and could give me a ring please? I'm on a visit shortly, but around this afternoon, and then around tomorrow. I'm keen to speak to you sooner rather than later so that we can start the ball rolling re getting RCCTV camera on Fen Road. I look forward to hearing from you. Kind regards, Louise Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council <u>cambridge.gov.uk</u> | <u>facebook.com/camcitco</u> | <u>twitter.com/camcitco</u> From: Louise Walbank **Sent:** 19 July 2018 12:15 To: Gerri Bird; 'Geraldine Bird'; 'Gerri Bird' Subject: Fen Road - can you please call me Importance: High Dear Gerri, I hope you're well. I was wondering if you can give me a call please re Fen Road? We're looking to replace a lamppost to get a redeployable camera installed as currently the lampposts aren't suitable, and we need to apply for funding for it. We therefore need a name and contact details of someone from the residents' association / complainants for the application form. I'd also like to talk to you about it to make sure we've got all the details we need for it. So can you call me please — . I'm at a meeting from 2pm today, will hopefully be back for 4ish, and then back in the office tomorrow. Thanks

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

From: @balfourbeatty.com>

Sent:08 August 2018 08:37To:Louise WalbankCc:Eddy Gardner

Subject: RE: Fen Road lamppost for RCCTV

Hi Louise

The lantern will still be mounted at 6m.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.





From: Louise Walbank Sent: 08 August 2018 08:31

To: Cc: Eddy Gardner

Subject: RE: Fen Road lamppost for RCCTV

Morning,

Thanks for replying. Is this the same height as the existing lamppost that's there?

Please do confirm.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: bb@balfourbeatty.com]

Sent: 08 August 2018 07:47

To: Louise Walbank **Cc:** Eddy Gardner

Subject: RE: Fen Road lamppost for RCCTV

Morning Louise

The column that has been requested is an 8m column. This column will still be a galvanised (Silver) steel column similar to the 6m that is installed. The existing lantern will be transferred to the 8m column and installed at the 6m height with the CCTV camera above the lantern.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @ @balfourbeatty | III LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.





From: Louise Walbank Sent: 07 August 2018 16:51

To: Cc: Eddy Gardner

Subject: RE: Fen Road lamppost for RCCTV

Hi

I wanted to check you got my last email and ask you for your response please.

Many thanks,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Louise Walbank Sent: 06 August 2018 14:19

To:

Cc: Eddy Gardner

Subject: RE: Fen Road lamppost for RCCTV



Can you confirm that the lamppost will be a like for like swap, apart from the new one will be strong enough to put a CCTV camera on it, and that the light will be at the same height and position please?

I look forward to hearing from you.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From:

Sent: 03 August 2018 07:14

To: Louise Walbank

Subject: RE: Fen Road lamppost for RCCTV

Morning Loiuse,

Yes that is correct. I will arrange for the columns to be swapped on the same day so there will only ever be 1 column in that location.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @ @balfourbeatty | @ LinkedIn





Build to Last Lean. Expert. Trusted. Safe.

MENTAL HEALTH FIRST AID



From: Louise Walbank

Sent: 02 August 2018 16:20 **To:** ; Eddy Gardner

Cc:

Subject: RE: Fen Road lamppost for RCCTV



Is that to replace the existing lamppost?

Many thanks,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: @balfourbeatty.com

Sent: 02 August 2018 16:14 To: Louise Walbank; Eddy Gardner

Cc:

Subject: RE: Fen Road lamppost for RCCTV

Hi Louise,

In that case we will go for a 1-4-1. I will get this booked in with our sub-contractor and will let you know dates when we hear.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places





Build to Last Lean. Expert. Trusted. Safe.

MENTAL HEALTH FIRST AID



From: Louise Walbank

Sent: 02 August 2018 14:59
To: Eddy Gardner

Cc:

Subject: RE: Fen Road lamppost for RCCTV

Dear all,

Therefore the preference would be to replace the lamppost.

I hope that you will consider the above.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Louise Walbank Sent: 01 August 2018 15:45

To: '; Eddy Gardner

Cc:

Subject: RE: Fen Road lamppost for RCCTV

Hi ,

Thanks for getting back to me. I'm not sure about all the technicalities and will be led by Eddy who is back from leave next week.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: @balfourbeatty.com]

Sent: 01 August 2018 15:35
To: Louise Walbank; Eddy Gardner

Cc:

Subject: RE: Fen Road lamppost for RCCTV

Hi Louise,

The holdup will be the DNO (power) transfer. From when we place the order it is normally an 8week lead time although our sub-contractor is extremely busy at the moment and could be longer. I was hoping to do this as a 1-4-1, we can install the 8m next to the column so you can get the CCTV installed onto the column ready for the DNO transfer if you require.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | © @balfourbeatty | © LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.





From: Louise Walbank
Sent: 01 August 2018 15:12
To: Eddy Gardner

Cc:

Subject: RE: Fen Road lamppost for RCCTV

Hi ,

A Purchase Order has now been raised to replace a lamppost to enable RCCTV camera to be installed. Lindsay has said that she has passed this job to you to programme in the works.

On the PO there were a couple of lamppost numbers mentioned, and I just wanted to clarify and confirm the correct one – the correct one is on **Water Street, L11RMD**. From speaking to Eddy, he said that you will also install a spur on there, ready for the camera.

Do you have any timescales for this to be done please? Eddy said that it depends on if you have the lamppost or need to order it.

Please do keep Eddy and I updated on the progress so that we can get the RCCTV camera installed asap.

Many thanks.

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: @balfourbeatty.com]

Sent: 16 July 2018 10:09
To: Gardner, Eddy (CCTV)
Cc: Louise Walbank

Subject: RE: Fen Road lamppost for RCCTV

Hi Eddy

No problem I will quote for that then.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | © @balfourbeatty | © LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.



From:
Louise Walbank

Sent:
17 August 2018 19:11

To:
Eddy Gardner

Cc:
Eddy Gardner

Subject: Fen Road / Water Lane RCCTV

Dear Eddy,

I hope that you're well.

I wanted to make you aware that I'm on annual leave now and back in the office on Wednesday 29th August. I wanted to ask if you can chase up the replacement for lamppost at Water Lane as this is an urgent request, and we were hoping that the RCCTV camera would be installed by the next North Area Committee which is on the 12th September.

We would appreciate if this could be pushed through as a matter of urgency.

I'm happy to discuss further on my return.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

Best wishes Gerri

Geraldine Bird <gerribird@sky.com> From: 20 August 2018 09:31 Sent: To: Louise Walbank Subject: Re: URGENT: Fen Road - can you please call me Dear Louise, Hope all's good with, please could you give me an update on the Fen Rd Camera? As there have been problems with speeding over the weekend and I've had a few residents contacting me who are very upset and angry. Gerri Sent from my iPad On 24 Jul 2018, at 11:53, Louise Walbank wrote: Dear Gerri, Thanks for getting back to me. I'll contact directly and look forward to speaking to you tomorrow. Kind regards, Louise Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco From: Gerri Bird [mailto:gerribird@sky.com] Sent: 24 July 2018 10:40 To: Louise Walbank Cc: Geraldine Bird; Gerri Bird Subject: Re: URGENT: Fen Road - can you please call me **Dear Louise** I'm sorry I meant to email you yesterday, I think may be the best person to contact I hope he can help, I'll call you tomorrow as I'm in meetings all day

From: Gardner, Eddy (CCTV)

Sent: 21 August 2018 <u>08:01</u>

To: Louise Walbank; @BalfourBeatty.com; @balfourbeatty.com

Cc: Eddy Gardner

Subject: RE: Fen Road / Water Lane RCCTV

Importance: High



Do you have an update on the new column replacement work for this redeployable cameras to go up on, and if so will it be before the 12th September as indicated below where feedback to councillors and residents will be given at a public meeting?

Kind Regards

Eddy

Eddy (Alan) Gardner *Dip SS Dip SM*Shared Services CCTV Manager

Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre East Field House

East Field House

Latham Rd

Huntingdon

Huntingdonshire

PE29 6YG

From:	Louise Walbank
Sent:	29 August 2018 13:23
To:	Gerri Bird
Subject:	Fen Road CCTV update

Dear Gerri,

I presume you got my out of office, hence the reason I'm only getting back to you now.

In relation to the CCTV at Fen Road, prior to my holiday, I had asked Eddy Gardner, CCTV manager to chase this with Balfour Beatty. They got back to us on the 24th August to advise:

'As this job was requested to be done as a 1-4-1 we are waiting on the date from our sub-contractor so we can programme the works in. We are also waiting on stock coming in for this job and have been given a 5 week lead time for the items to arrive'

I called Eddy today to see if this can be pushed any more, but he is on holiday, back next week. I will speak to him next week.

I want to reiterate that when the RCCTV is installed, it is not constantly monitored or live streamed into the CCTV control room, and images will only be downloaded on advice of the Police.

I will keep you updated.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Louise Walbank

Sent: 26 September 2018 10:54

To: Gerri Bird

Subject: RE: Fen Road CCTV update

Dear Gerri,

I have spoken to Eddy Gardner, CCTV manager and as far as he is aware, Balfour Beatty are still waiting for the column as they had to order one. I've asked Eddy to chase this up with them and to keep me updated. I'll let you know once I've heard back from him.

Kind regards,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Gerri Bird [mailto:gerribird@sky.com]

Sent: 23 September 2018 21:06

To: Louise Walbank

Subject: Re: Fen Road CCTV update

Dear Louise,

I wonder do you have an update on the CCTV yet, as a few residents have been asking me & it seems there was an incident over the weekend.

Best wishes

Gerri

From: Louise Walbank

Sent: 03 October 2018 11:05

To: Lynda Kilkelly
Subject: RE: Fen Road

Hi Lynda,

Thanks for your thoughts and I'll let Eddy know.

I have chased up with Eddy who said that he'd chase it up with Balfour Beatty. I'm seeing Eddy tomorrow so will chase him again then. I'll keep you updated.

Thanks

Lou

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Lynda Kilkelly

Sent: 03 October 2018 11:04

To: Louise Walbank Subject: RE: Fen Road

Hi Louise,

Yes we need to put it elsewhere on the basis of the email.

Can we also chase up on the column as they promised end of Sept and we are now in Oct and the public were told Sept.

Thanks Lynda

From: Louise Walbank

Sent: 03 October 2018 10:56

To: Lynda Kilkelly Subject: FW: Fen Road Importance: High

Hi Lynda,

Do you think we should ask for the column for the camera to be put elsewhere? There were a couple of areas identified.

It would be good to know your thoughts sooner rather than later so that we can let Eddy and Balfour Beatty know where we are wanting the camera to be installed.

Many thanks,

Louise

Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

-	
From: Sent:	Louise Walbank 03 October 2018 12:24
To:	Lynda Kilkelly
Cc:	Eddy Gardner
Subject:	Fen Road suggested lampost for new location
Attachments:	Fen Road suggested lamppost new location.docx
Importance:	High
Hi Lynda,	
I've tried to speak to switchboard to tell them meantime.	(Balfour Beatty) but not able to – email and a voicemail left, so I rang Balfour Beatty in that we want this put in another location and to make sure that a column doesn't go up in the
would like the column to	nade a note of it and are going to ask someone to call me. However, I was also asked where we o go instead. Having looked, bearing in mind the remit, and I think the lamppost opposite the n Way would be suitable – see the attached. What are your thoughts?
	we will request that the camera at location. Please do not give out any alternative locations until you get confirmation from me ke the column, and therefore RCCTV camera to be installed.
Many thanks,	
Louise	
Louise Walbank, Anti-	-Social Behaviour Officer, Cambridge City Council
cambridge.gov.uk fa	cebook.com/camcitco twitter.com/camcitco









From: Sent: To: Cc: Subject:	Louise Walbank 03 October 2018 15:29 Eddy Gardner Lynda Kilkelly RE: Fen Road suggested lampost for new location				
Hi Eddy,					
received and they are	and he has now amended the order for this work to be carried out on the lamppost on Fen Walton Way, no L5RNM. He has told me that the column and commando socket has now been a waiting for an appointment with the sub-contractor to do the work. I've asked him to push it possible. If you hear anything, please do update me.				
Kind regards,					
Louise					
Louise Walbank, Anti-Social Behaviour Officer, Cambridge City Council					
cambridge.gov.uk	facebook.com/camcitco twitter.com/camcitco				

From: Gardner, Eddy (CCTV)
Sent: 04 October 2018 09:36
To: Louise Walbank

Cc: Lynda Kilkelly

Subject: RE: Fen Road suggested lampost for new location

Importance: High

Louise hi

You are frighteningly persuasive, well done.

Regards

Eddy



Eddy (Alan) Gardner Dip SS Dip SM

Shared Service Monitoring Centre Manager
Huntingdonshire & Cambridge City Council's
C/O
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

From:

Sent: 12 October 2018 12:21
To: Louise Walbank

Subject: Fen Road Speed Camera

Hello Louise

Do you have any information on when the Fen Road speed camera will be installed. So that I can pass it on the the very frustrated and getting angrier residents of East Chesterton who feel very let down by the council, their elected councillors and the police regarding the outrageous and potentially murderous lack of law abiding driving that we have to suffer

Regards

Gerri Bird <gerribird@sky.com> From:

Sent: 17 October 2018 12:31 To:

Louise Willerton

Subject: Re: Fen Road CCTV update

Hi Louise

Do we have an update yet on the pole for the camera on Fen Rd

Best wishes

Gerri

From: Louise Willerton
Sent: 18 October 2018 16:44
To: Gerri Bird

Subject: Fen Road RCCTV update

Dear Gerri,

I hope that you're well.

To give you an update regarding the RCCTV camera: Balfour Beatty ordered a new column and we had identified a place for the camera to be installed. However, due to matters beyond our control, this location is no longer suitable. I spoke to Balfour Beatty on the 3rd October and another location has been found. They advised that the column and relevant cabling had been received, but that they are now waiting on an appointment with a sub-contractor to carry out the work. I have emailed them again today to ask for an update.

I'll keep you updated.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

<u>cambridge.gov.uk</u> | <u>facebook.com/camcitco</u> | <u>twitter.com/camcitco</u>

From: Louise Willerton Sent:

18 October 2018 16:41

To: An update Subject:

Dear

Thank you for your email.

Firstly I'd like to clarify that the camera that is going to be installed is not a speed camera – it is a temporary CCTV camera that does not detect the speed of a vehicle. It is not constantly monitored or live streamed into the CCTV control room, and images will only be downloaded on advice of the Police.

With regards to an update, due to the current lampposts on Fen Road not being suitable, Balfour Beatty were having to order a new column. This was ordered. As you know, we identified a place for the camera to be installed. However, due to matters beyond our control, this location is no longer suitable. I spoke to Balfour Beatty on the 3rd October and another location has been found. They advised that the column and relevant cabling had been received, but that they are now waiting on an appointment with a sub-contractor to carry out the work. I have emailed them again today to ask for an update.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From:	Louise Willerton
Sent:	18 October 20 <u>18 16:32</u>
To:	Eddy Gardner
Cc:	
Subject:	RE: Fen Road suggested lampost for new location

Hi,

I hope that you're both well.

I wondered if there was an update with regards to when the temporary camera will be installed please? I have been contacted by a resident and the local councillor, asking for an update.

Please do advise.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: @balfourbeatty.com>

Sent: 19 October 2018 07:03

To: Louise Willerton; Eddy Gardner

Subject: RE: Fen Road suggested lampost for new location

Morning Louise,

As you had requested a new location I have had to cancel the original 1-4-1 disconnection reconnection and reapply for a new one. Currently I am waiting for a date from my sub-contractor. I will chase them today and see where we are with getting a date.

Kind regards

3rd Party Operations Supervisor| Balfour Beatty| UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.





From: Gardner, Eddy (CCTV)

Sent: <u>22 October</u> 2018 09:21

To: ; Louise Willerton

Subject: RE: Fen Road suggested lamppost for new location

Importance: High

Thanks for that, no worries it was changed at client request.

Not chasing as much as getting handle of when they are pencilled in to be completed for my project records and updates.

Kind Regards

Eddy

Eddy (Alan) Gardner *Dip SS Dip SM*Shared Services CCTV Manager
Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

Gardner, Eddy (CCTV) From:

22 October 2018 07:58 Sent: Louise Willerton To:

Cc:

serviceteam (serviceteam@qsg.co.uk);

RE: Fen Road suggested lamppost for new location Subject:

Importance: High

Louise hi

Firstly congratulations, and as for the camera, once says the new column and power source are put in place I will get a deployable camera and couple of signs up as requested.

Regards

Eddy

Eddy (Alan) Gardner Dip SS Dip SM **Shared Services CCTV Manager Huntingdonshire District and Cambridge City Council's**

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre

East Field House

Latham Rd

Huntingdon

Huntingdonshire

PE29 6YG

From: Louise Willerton

Sent: <u>24 Octob</u>er 2018 09:29

To:

Subject: RE: An update



The new location will be further up Fen Road, near Izaak Walton Way.

Kind regards,

Louise

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From:

Sent: 18 October 2018 16:51

To: Louise Willerton **Subject:** Re: An update

Hi Louise

Thanks for the reply

Any info on new location please

From: Gerri Bird <gerribird@sky.com>

Sent: 30 October 2018 11:47

To: Louise Willerton

Subject: Re: Fen Road CCTV update

Hi Louise

I'm just wondering if you have an update on the CCTV for Fen Rd

Best wishes

Gerri

From: Louise Willerton
Sent: 30 October 2018

Sent: 30 October 2018 16:06 **To:**

Subject: RE: Fen Road suggested lampost for new location

Thanks . Any earlier would be much appreciated.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: @balfourbeatty.com]

Sent: 30 October 2018 16:05 **To:** Louise Willerton; Eddy Gardner

Cc: Lynda Kilkelly

Subject: RE: Fen Road suggested lampost for new location

Hi Louise

I will ask but they are very busy just now.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.



From: Louise Willerton

Sent: 30 October 2018 16:03 **To:** Eddy Gardner

Cc: Lynda Kilkelly

Subject: RE: Fen Road suggested lampost for new location

Thanks for the update. Is there any chance this can be pushed through any sooner or not?

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

@balfourbeatty.com]

Sent: 30 October 2018 16:01 **To:** Louise Willerton; Eddy Gardner

Cc: Lynda Kilkelly

Subject: RE: Fen Road suggested lampost for new location

Hi Louise

The order has been placed with our sub-contractor. They are due back in the area on the 19th Nov and the 1-4-1 is down to be done that week. I have no confirmed date as it was added at the last minute.

Kind regards

3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn



Balfour Beatty

Build to Last Lean. Expert. Trusted. Safe.



From: Louise Willerton

Sent: 30 October 2018 15:28 **To:** ; Eddy Gardner

Cc: Lynda Kilkelly

Subject: RE: Fen Road suggested lampost for new location



I hope that you're well.

Do you have any update please with regards to this. We are being asked again for an update, and whilst I can appreciate it had to be rearranged, the location only changed to further up the road and I would hope that this hasn't delayed it by a long time.

Please do push this through if possible and give me an update.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

<u>cambridge.gov.uk</u> | <u>facebook.com/camcitco</u> | <u>twitter.com/camcitco</u>

From: @balfourbeatty.com]

Sent: 19 October 2018 07:03 **To:** Louise Willerton; Eddy Gardner

Subject: RE: Fen Road suggested lampost for new location

Morning Louise,

As you had requested a new location I have had to cancel the original 1-4-1 disconnection reconnection and reapply for a new one. Currently I am waiting for a date from my sub-contractor. I will chase them today and see where we are with getting a date.

Kind regards



3rd Party Operations Supervisor | Balfour Beatty | UKCS | Living Places

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | @ LinkedIn

From: Louise Willerton
Sent: 30 October 2018 15:30

To: Lynda Kilkelly

Subject: RE: East Chesterton - follow up public meeting. [OFFICIAL]

Hi,

Still waiting on Balfour Beatty to install it. They've said that due to the request for a change in location this has delayed it. I've just chased it again with them – I copied you into the email.

Cllr Gerri Bird has also emailed me today to ask for an update. I will advise her of the above.

Thanks

Lou

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Lynda Kilkelly

Sent: 30 October 2018 15:16

To: Louise Willerton

Subject: FW: East Chesterton - follow up public meeting. [OFFICIAL]

Hi Lou,

Where are we with the CCTV?

Lynda

From: ROGERSON, Paul 1668 Sent: 30 October 2018 10:42

To:

Cc: Lynda Kilkelly; WILLIAMS, Tracy 717; DENNIFF, Jess 2078

Subject: East Chesterton - follow up public meeting. [OFFICIAL]



Thank you for your time on the phone this morning.

We'd be happy to have another public meeting before the 13th Dec (which is the next area committee). As you suggest if we approach Gerri as the NAC chair and inform her:

- That we plan to hold a public meeting to review where we are with the plan
- Have a more detailed discussion without the time constrains of the NAC
- Each of us can then bring back a report to NAC (Police, ASB team and residents association) outlining where we are.

NAC is an opportunity to bring back issues that we need Councillors help with, and give some head line updates and plans.

I am cc'ing Lynda from the ASB team as she will need to be there, to kick off same dates:

21st November 27th November

29th November

3rd or 4th December

Thanks

Paul

Inspector Paul Rogerson

Southern Partnerships Manager



To visit Cambridgeshire Constabulary's website please follow this link:

https://www.cambs.police.uk/home.aspx

Internet e-mail is not to be treated as a secure means of communication.

Cambridgeshire Constabulary monitors all internet e-mail activity and content.

This communication is confidential and intended for the addressee(s) only.

Please notify the sender if you have received this in error.

Unauthorised use or disclosure of the contents may be unlawful.

Opinions expressed in this document may not be official policy.

Thank you for your cooperation. (c) Cambridgeshire Constabulary

From: Louise Willerton

Sent: 20 November 2018 14:25

To:
Cc: 'Eddy Gardner'

Subject: RE: Fen Road suggested lampost for new location

I forgot to ask – does this mean that the redeployable camera will be installed at the same time also? You may not know and this may be more of a question for Eddy.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Louise Willerton

Sent: 20 November 2018 14:19

To:

Cc: Eddy Gardner

Subject: RE: Fen Road suggested lampost for new location

Н

Thanks for letting me know.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: @balfourbeatty.com]

Sent: 20 November 2018 13:57

To: Louise Willerton **Cc:** Eddy Gardner

Subject: RE: Fen Road suggested lampost for new location

Hi Louise

The column is programmed to be replaced tomorrow.

Kind regards

Buckingway Business Park | Unit 4 Rowles Way | Swavesey | CB24 4UG www.balfourbeatty.com | @@balfourbeatty | © LinkedIn





Build to Last Lean. Expert. Trusted. Safe.



From: Louise Willerton [mailto:Louise.willerton@cambridge.gov.uk]

Sent: 20 November 2018 12:20

To:

Cc: Eddy Gardner

Subject: RE: Fen Road suggested lampost for new location



I hope that you're well.

Do you have an update for me re when this is going to be carried out please? We are being chased again from Councillors for an update.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From:	Louise Willerton	
Sent:	20 November <u>2018 14:41</u>	
То:	Lynda Kilkelly	
Subject:	Fen Road column	
Hi Lynda,		
Just let you know that I've heard back from (Balfour Beatty) and he's told me that the column will be replaced tomorrow. I've asked him and Eddy if this means that the camera will be installed at the same time or not. I'll let you know.		
Many thanks,		
Louise		
	albank), Anti-Social Behaviour Officer, Cambridge City Council com/camcitco twitter.com/camcitco	

From: Louise Willerton

 Sent:
 22 November 2018 17:00

 To:
 DENNIFF, Jess 2078

Subject: FW: CCTV Fen Road [OFFICIAL]

Hi Jess,

Good to see you.

Thanks for your below email. I'll let the CCTV manager know.

Just to confirm, the temporary CCTV camera will not be live streamed or constantly monitored – this can be shared with the public.

It is not a speed camera, but a temporary CCTV camera.

Any questions, do ask.

Thanks

Lou

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: DENNIFF, Jess 2078 Sent: 22 November 2018 15:31

To: Louise.willerton

Subject: CCTV Fen Road [OFFICIAL]

Hi Lou,

As per our discussion, if it faces into Chesterton rather than towards the rail crossing I think that will be most effective. PS Stevenson agrees.

Many thanks

Jess

PC Jess Denniff 2078 Cambridge North Partnership Team Parkside Police Station, Cambridge, CB1 1JG

From: Louise Willerton

Sent: 22 November 2018 13:11

To: Lynda Kilkelly

Subject: FW: Fen Road suggested lampost for new location

Importance: High

Hi Lynda,

I bumped into Eddy this morning and reiterated the importance and urgency of getting this camera installed on Tuesday by the latest. He hadn't read my email that I sent yesterday, so I'm glad I bumped into him today.

He's said that they can't be moved around, so we have to decide which direction the camera should be facing. Any advice as to which one? If they're complaining about the railway, then it may be better if it was facing that way. I need to let Eddy know by Monday by the latest I think so that he can tell the engineer.

Many thanks,

Lou

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Gardner, Eddy (CCTV)
Sent: 22 November 2018 12:43

To: Louise Willerton

Cc: Stagg, Alan (CCTV); CCTV Staff; serviceteam (serviceteam@qsg.co.uk);

Subject: RE: Fen Road suggested lampost for new location

Importance: High

Louise hi

The deployable cameras now are stand lone so engineers can put them up on first City visit next week. We have an ITG deployable camera on the floor of the basement control room in the Guildhall to use as well as putting up the signage needed here as well to be legally compliant that I purchased for their usage (2 per camera/site - 12 in all).

As for view you will have to pick the view required as they are in effect fixed cameras and standalone so once they are set they will keep the view requested of it. Please advise which view you want for the engineers to set up for you next week.

Regards

Eddy

From: Louise Willerton 23 November 2018 14:28 Sent: To: 'Gardner, Eddy (CCTV)' Stagg, Alan (CCTV); CCTV Staff; serviceteam (serviceteam@qsq.co.uk); Cc: RE: Fen Road suggested lampost for new location Subject: Importance: High Hi Eddy, As advised, this is an urgent matter and needs to be installed on Tuesday by the latest. Please do let me know when it has been installed. Kind regards, Louise Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco



Eddy (Alan) Gardner Dip SS Dip SM

Shared Service Monitoring Centre Manager
Huntingdonshire & Cambridge City Council's
C/O
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

From: Louise Willerton

Sent: 21 November 2018 17:00 **To:** Gardner, Eddy (CCTV)

Cc: Stagg, Alan (CCTV); CCTV Staff; serviceteam (serviceteam@qsg.co.uk);

Subject: RE: Fen Road suggested lampost for new location

Importance: High

Hi Eddy,

Thank you for the clarification. There is another residents' meeting happening next week and we do not want to be in the same position with no camera installed, so I'd like to stress the urgency of installing the camera – by Tuesday, 27th November by the latest.

With regards to the view / direction of the cameras, I don't know specifics. This can be a questioned asked at the residents' meeting, but in the meantime,

Do keep me updated.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Gardner, Eddy (CCTV)

Sent: 20 November 2018 15:12

To: Louise Willerton

Cc: Alan Stagg; CCTV Staff; serviceteam (serviceteam@qsg.co.uk);

Subject: RE: Fen Road suggested lampost for new location

Louise hi

We will wait to ensure the install goes smoothly and power is restored with our power take off by team, then we have two service days per week with City by QSG and we can ensure a deployable camera is placed up at this location and please advise what the view /direction the cameras is to be trained upon as these only work standalone now?

Regards

Eddy

Eddy (Alan) Gardner *Dip SS Dip SM*

Eddy (Alan) Gardner *Dip SS Dip SM*Shared Services CCTV Manager

Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre
East Field House
Latham Rd
Huntingdon
Huntingdonshire

PE29 6YG

From: Louise Willerton

Sent: 20 November 2018 15:06 **To:** Gardner, Eddy (CCTV)

Subject: RE: Fen Road suggested lampost for new location

Hi Eddy,

That's good news. Can you keep me updated on the date for the camera to be installed please?

Many thanks.

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Gardner, Eddy (CCTV)

Sent: 20 November 2018 14:58 **To:** ; Louise Willerton

Cc: serviceteam (serviceteam@qsg.co.uk); K

Alan Stagg; CCTV Staff

Subject: RE: Fen Road suggested lampost for new location

Importance: High

great news

We hope once the new column with commando feed is up we can book the deployable camera to go up here (with our CCTV signage) purchased for these deployable cameras that is in CCTV stores located in the CCTV basement with service for next week.

Regards

Eddy

Eddy (Alan) Gardner *Dip SS Dip SM*Shared Services CCTV Manager

Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/0

Shared Service Monitoring Centre
East Field House
Latham Rd
Huntingdon
Huntingdonshire
PE29 6YG

From: Louise Willerton

 Sent:
 26 November 2018 10:41

 To:
 'Gardner, Eddy (CCTV)'

Subject: RE: Fen Road suggested lamppost for new location

Thanks Eddy.

As I said, please do let me know when it's installed.

Kind regards,

Louise

Louise Willerton (formerly Walbank), Anti-Social Behaviour Officer, Cambridge City Council

cambridge.gov.uk | facebook.com/camcitco | twitter.com/camcitco

From: Gardner, Eddy (CCTV)

Sent: 26 November 2018 08:15

To: Louise Willerton; serviceteam (serviceteam@qsg.co.uk);

Cc: Stagg, Alan (CCTV); CCTV Staff

Subject: RE: Fen Road suggested lamppost for new location

Importance: High

Louise hi

That is noted and next Cambridge service day the engineers will put out the ITG deployable camera (one is in the floor of the basement control room) with two new CCTV signs (also in the basement control room) for you at the Fenn Rd location and aimed at the direction intimated.

Kind Regards

Eddy

Eddy (Alan) Gardner *Dip SS Dip SM*Shared Services CCTV Manager
Huntingdonshire District and Cambridge City Council's

Part time (Monday to Thursday)

C/O

Shared Service Monitoring Centre

East Field House