

Our reference: FDN-172117/0034
FDN-174932

Your reference:

By email only
Ms Janet Treharne Oakley



13 December 2013

Dear Ms Treharne Oakley

I am writing in response to your various emails received in October and November 2013 in which you expressed dissatisfaction with our handling of the above-mentioned requests for information. Your complaint has been passed to me for review.

Having reviewed your requests and your responses I am satisfied that we have acceded to your requests to the fullest extent possible. As has been previously explained to you requests under the Freedom of Information Act 2000 are for recorded information. We are not obliged to create information in order to answer your requests. I am therefore satisfied that we have met all of our statutory and legal obligations in relation to your information requests.

That concludes my review of this matter. If you consider that I have not dealt with your information request properly you can raise the matter with the Information Commissioner. He can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5A

Yours sincerely



Steve Brown
Head of Risk, Assurance and PMO



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