

## Freedom of Information Internal Review decision

Internal Reviewer	Lawyer – Legal Information Rights
Reference	IR2017085/RFI20171396
Date	19 December 2017

### Requested information

By a request dated 18 September 2017 the requester, sought the following information under the Freedom of Information Act 2000:

*I understand ‘Fawlty Towers’ has been produced and performed for the stage. Has the BBC or BBC Worldwide granted a licence to Mr John Cleese or Mr Phil McIntyre, or any other third party to use the BBC’s ‘FAWLTY TOWERS’ trademark?*

The BBC acknowledged the request, indicating it had been received by the Information Rights team on 18 September 2017.

On 30 November 2017 the requester wrote to the BBC seeking an internal review indicating that the response was overdue.

### Issues on review

The issues to be considered upon review is whether the BBC complied with its obligation under s10(1) of the Act to respond to a valid request “*promptly and in any event not later than the twentieth working day following the date of receipt*”, i.e. by 16 October 2017?

### Decision

The BBC failed to comply with its obligations under the Act, in particular under s10(1), in respect of this request. I apologise to the requester for this delay, and for the BBC’s failure to adequately update the requester as to the progress of the request.

I note that the BBC provided a substantive response to the request on 30 November 2017.



## **Appeal Rights**

If you are not satisfied with the outcome of your internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF; Telephone 01625 545 700 or [www.ico.gov.uk](http://www.ico.gov.uk)