

[REDACTED]

TfL ref: FOI-0792-1112

Thank you for your email received by Transport for London (TfL) on 15 September 2011 asking for information about bus accidents.

Your request has been considered under the requirements of the Freedom of Information Act 2000 and TfL's information access policy. I can confirm that TfL does hold some of the information you require. You asked:

1. The number of TfL bus accidents that required police attendance.

We do not hold details on whether the police attended incidents or not. You may wish to contact the Metropolitan Police for this information using the following link: [Metropolitan Police Service - Information Request](#)

2. The number of TfL bus accidents that involved fatalities of members of the public and the number of fatalities.

Please see the attached tables showing the number of incidents which involved fatalities and the number of fatalities.

We have provided tables on fatalities and collisions on the bus network from 1 April 2007 to 16 September 2011, and the associated accidents rates for context. These show a general decline in the number of incidents set against the kilometres operated by the bus network.

The London bus network comprises more than 8,500 vehicles and operates 460 million kilometres a year across more than 700 bus routes. In 2010/11, on the bus network there were 0.021 fatalities per million kilometres which shows how safe bus travel is. TfL encourages full reporting of all incidents, regardless of severity or whether an incident may have been caused by a third party, such as another road user.

3. For 1 and 2 above, which of your subcontracted bus companies were involved and how many accidents per subcontracted bus provider for the period.

Please see the attached tables. However, we do not regard statistics by operator as a reasonable basis for comparison or a fair reflection of a bus operator's performance. Only accident investigations provide a comprehensive means of understanding causes, taking into account the actions of other roads users and considering these in relation to culpability. The bus Operating Companies have vastly different numbers and portfolios of routes, some in central corridors through inner London, others in the periphery of outer London, where the number of vehicles, cyclists and pedestrians encountered can vary substantially.

4. How much compensation was paid to members of the public for accidents broken down by year and subcontracted bus company.

Claims for compensation are solely dealt with by the bus operators and affected third parties. TfL does not hold this data.

If this is not the information you are looking for, or if you are unable to access it for some reason, please do not hesitate to contact me.

If you are not satisfied with this response please see the attached information sheet for details of your right to appeal.

Yours sincerely

Graham Hurt
FOI Case Officer

FOI Case Management Team
IAC, General Counsel
Transport for London
xxx@xxx.xxx.xx

-----Original Message-----

From: [REDACTED]
Sent: 15 September 2011 18:18
To: FOI
Subject: Freedom of Information request - Bus Accidents within the TfL Area

Dear Transport for London,

Please would you provide information on the following for the period 1st April 2007 until 16th Sep 2011:

1. The number of TfL bus accidents that required police attendance.
2. The number of TfL bus accidents that involved fatalities of members of the public and the number of fatalities.
3. For 1 and 2 above, which of your subcontracted bus companies were involved and how many accidents per subcontracted bus provider for the period.
4. How much compensation was paid to members of the public for accidents broken down by year and subcontracted bus company.

Yours faithfully,

[REDACTED]

Road Traffic Accidents between 1st April 2007 to 16th Sep 2011

Road traffic Incidents Resulting in Fatalities

Operator name	Total
Abellio	3
Arriva	20
CT Plus	1
First London	7
Go Ahead	20
London United	7
Metrobus	3
Metroline	13
Stagecoach	7

	2007/08	2008/09	2009/10	2010/11
Incidents Per Million Kms Operated	0.060	0.035	0.039	0.021

Total RTC Fatalities

Operator name	Total
Abellio	3
Arriva	20
CT Plus	1
First London	9
Go Ahead	23
London United	7
Metrobus	4
Metroline	13
Stagecoach	9

	2007/08	2008/09	2009/10	2010/11
Fatals Per Million Kms Operated	0.075	0.037	0.039	0.021