

Mr D.Jeffries
Email: request-495844-3a60fa37@whatdotheyknow.com

19 September 2018

Dear Mr Jeffries

Freedom of Information request: reference 49695

Thank you for your e-mail of 5 August 2018, in which you provided clarification in respect of your request reference 49296.

In your clarified request you say that you are asking for information regarding Subject Access Requests (SARs) answered by UK Border Force for the period 1/01/2018 to 1/07/2018.

Your request has been handled as a request for information under the Freedom of Information Act 2000.

The Home Office does not hold the information you have requested. Border Force does not handle its own SARs. Across the department, SARs are handled either by the Subject Access Request Unit (SARU), the Information Rights Team or by HM Passport Office (HMPO). SARU handles all immigration-related requests, HMPO handles all passport-related requests and the Information Rights Team handles all other cases. Requests relating to Border Force might be handled by SARU or the Information Rights Team, depending on the subject. We do not hold performance data for SARs broken down by subject or relating solely to Border Force.

I can however, provide performance data for SARs handled by the Information Rights Team and HMPO, which is set out below. The Information Rights Team handles most Border Force cases.

Month (2018)	Percentage within statutory deadline
January	100%
February	77%
March	100%
April	82%
May	78%
June	88%
July	92%

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to foirequests@homeoffice.gsi.gov.uk, quoting reference 49695. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

S John
Information Rights Team