



Home Office

Performance, Assurance
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Directorate
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(switchboard)

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Mr D Jeffries
Via email to: [request-495844-
3a60fa37@whatdotheyknow.com](mailto:request-495844-3a60fa37@whatdotheyknow.com)

11 July 2018

Dear Mr Jeffries

Freedom of Information Act 2000 Request (Our Reference 49296)

Thank you for your email of 5 July 2018, in which you ask for information regarding the percentage of Subject Access Requests (SARs) answered within the legal time limit. A full copy of your request can be found in Annex A. Your request has been handled as a request for information under the Freedom of Information Act 2000.

To help us deal with your request properly, I would be grateful if you could please clarify what time period you are interested in receiving this information for? Please note that the Information Rights Team, which deal with HR and cross-cutter SARs, hold monthly percentages dating back to April 2015. Could you please also confirm if you would like information that is held by Her Majesty's Passport Office (HMPO) and UK Visas and Immigration (UKVI) also, as they deal with their own SARs separately.

In regards to your outstanding SAR, you may wish to contact info.access@homeoffice.gsi.gov.uk citing the reference number of your SAR that was provided to you to request an update on your request.

Yours sincerely

S Mason
Information Rights Team
Switchboard 020 7035 4848

Email FOIRequests@homeoffice.gsi.gov.uk

Annex A – FOI request

Dear Home Office,
Dear Border Force,

I would like to know what percentage of SAR's are returned within the legal time limit of 40 days? I ask because my current application went in 100 days ago and I have not yet had a reply. I know of others who have had the same problem and all, including myself, have had to request the assistance of our MPs in order to conclude the matter

Yours Sincerely,
Mr D.Jeffries