

Thomas Brewer
(By e-mail)

This matter is being dealt with by:

Information Governance Adviser

E-mail: info.officer@twfire.gov.uk

Your Ref:

Our Ref: 30-14/01/20

Date: 22nd January 2020

Dear Thomas Brewer

**FREEDOM OF INFORMATION ACT 2000
YOUR REQUEST FOR INFORMATION**

I confirm that your request for information has been considered.

The Authority does hold this information, please find the details below.

Details of request:

I would like to know how many false alarms that the fire service responded to in the full 2019 year.

I would like a break down of how many of these were for:

- 1.Homes/Residential
- 2.Commercial Premises
- 3.Malicious or Prank calls

Service Headquarters Nissan Way Barmston Mere Sunderland SR5 3QY
Telephone 0191 444 1500 Fax 0191 444 1512



Response

Please see attached report.

I hope this is satisfactory. If, however, you are dissatisfied with our response to your request for information, you can ask for a review under the Authority's Complaints Procedure in reply to this letter, or alternatively you may wish to refer to the Authority's Complaints Manager direct, addressed to Assistant Chief Officer J Baines, Tyne and Wear Fire and Rescue Service, PO Box 1196, Nissan Way, Sunderland, Tyne and Wear SR5 3QY.

If this fails to resolve your concerns then you have the right to apply to the Information Commissioner for a decision.

Yours sincerely

Information Governance Adviser