


Makesh Rattu
request-588898-8f92cfe9@whatdotheyknow.com

Freedom of Information
Communications and Engagement
1st Floor Neutral Zone
Queen's Hospital, Rom Valley Way,
Romford, Essex RM7 0AG

Date: 09 August 2019

Tel: 01708 435 000
www.bhrhospitals.nhs.uk
 @BHR_hospitals

Dear Mr Rattu

Re: Freedom of Information Act 2000 (FOI) request ref: 6167

Further to your request dated 11 July 2019, please find our response to your enquiry below.

1. Who is responsible for the provision and management of estates for the trust?
*Estates and Facilities fall under the Directorate of our Chief Financial Officer – Nick Swift
Interim Director of Estates and Facilities – Steve Last*
2. What current model of facilities management delivery does the trust use:
 - a. Outsourcing of single services (maintenance, cleaning, security and associated services)
 - b. Total Facilities Management model
 - c. Self-delivery with contractor support
 - d. Maintained as part of a PFI*King George Hospital: Interserve contract has been awarded in September 2018 for duration of 5 years + 2.
Queen's Hospital: Sodexo is a PFI contract. Review is to take place in 2021.*
3. What are your future plans for outsourcing of the Facilities Management services?
No plans at this time
4. What is the current facilities management budget for 2018/2019?
Total Estates & Facilities Budget for 18/19 was £43m
5. Would the trust provide their current estates strategy?
Please see attached copy of our Estates Strategy 2014-2019
6. Please supply the companies and current lengths of your existing supplier contracts for maintenance, cleaning, security and associated services.
Please see response to question 2
7. Has the trust entered into an Energy Performance Contract?
*Queen's Hospital is under a PFI arrangement with Energy Management service
King George Hospital is under a Total Facilities Management with Energy Performance Contract.*



If you wish to discuss our answer, please contact us, quoting the above reference number. If you are unhappy with the service and wish to make a complaint or to request a decision review, please contact our Information Governance Manager within 2 months from the date of our response:

The Information Governance Manager bhrut.informationgovernanceig@nhs.net

You may also apply directly to the Information Commissioner for a decision if you are not satisfied with the outcome of your complaint or review. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner's details:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

T: 08456 30 60 60 or 01625 54 57 45 | W: www.ico.gov.uk

We value feedback from our applicants regarding their satisfaction with the FOI response and the service they receive, as such we would appreciate you taking a few minutes to complete and return the attached questionnaire.

Yours sincerely

T Rasool – Information Officer

Communications Team

Barking, Havering and Redbridge University Hospitals NHS Trust

Information provided in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright holder will be Barking, Havering and Redbridge University Hospitals NHS Trust or the NHS (guidelines at <https://www.cla.co.uk/nhs-england-licence>). The copyright in other information may be owned by another person or organisation, as indicated.

Information released under FOI can be re-used free of charge under an Open Government Licence. A copy of this licence can be found [here](#).