



**Information Compliance**  
Information Technology

Northampton Square  
London EC1V 0HB  
T +44 (0)20 7040 4000  
F +44 (0)20 7040 8565  
[www.city.ac.uk](http://www.city.ac.uk)

A Jane.

Correspondence via e-mail to: [request-402732-4ef7d5fd@whatdotheyknow.com](mailto:request-402732-4ef7d5fd@whatdotheyknow.com)

5<sup>th</sup> May 2017

Dear A Jane,

**Freedom of Information Act Request 2017/097**

Thank you for your email dated 24<sup>th</sup> April 2017 requesting information about City, University of London, made in accordance with the Freedom of Information Act 2000. For ease of reference, your questions are reproduced below in bold followed by our response.

**I would like to request further information about the University's catering, cleaning and security services.**

**Please can the University indicate whether each of their cleaning, catering, and security services are contracted out, or delivered in-house. If any of your cleaning, catering, and security services are contracted out, please provide the following details for each outsourced contract (in excel format):**

- **Contract name**
- **Contract start date**
- **Contract end date**
- **If there is the potential to extend the contract beyond the end date, and if so, by how many years**
- **Annual contract value**
- **Name of the current contractor**
- **The contact details of the person responsible for procuring the services**

Our Response:

Please find attached information in regards City's catering, cleaning and security services.

If you are dissatisfied with the way your request for information has been managed, please contact the Director of Information Technology at:

By Post                      Director of Information Technology  
City, University of London  
Northampton Square  
London EC1V 0HB

By Telephone 0207 040 4000  
By Email [foi@city.ac.uk](mailto:foi@city.ac.uk)

Please do so in writing, describe the original request, explain your grounds for dissatisfaction and include an address for correspondence.

If after contacting City, University of London you are still dissatisfied with the outcome, you have a right of appeal to the Information Commissioner:

By Post Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

By Telephone 01625 545700  
Website [www.ico.org.uk/](http://www.ico.org.uk/)

Yours sincerely,

Saidu Sesay  
Information Compliance Officer