

18.5.17

Request under the Freedom of Information Act 2000 (FOIA) – Facilities services

Dear L Burnett,

Thank you for your request made under the FOIA.

You're Request

Dear University of West London,

I would like to request further information about the University's catering, cleaning and security services.

Please can the University indicate whether each of their cleaning, catering, and security services are contracted out, or delivered in-house. If any of your cleaning, catering, and security services are contracted out, please provide the following details for each outsourced contract (in excel format):

- Contract name
- Contract start date
- Contract end date
- If there is the potential to extend the contract beyond the end date, and if so, by how many years
- Annual contract value
- Name of the current contractor
- The contact details of the person responsible for procuring the services

Yours faithfully,

L Burnett

Response:

Please can the University indicate whether each of their cleaning, catering, and security services are contracted out, or delivered in-house. If any of your cleaning, catering, and security services are contracted out, please provide the following details for each outsourced contract (in excel format):

- Contract name **Security and Cleaning- Bouygues. Catering- Elior**
- Contract start date **Bouygues- 1st January 2015
Elior- 14th August 2014**
- Contract end date **Both are 10 years contracts.**
- If there is the potential to extend the contract beyond the end date, and if so, by how many years **no**
- Annual contract value **Bouygues – Cleaning: £840k-£890k Security- £750k-£800k
Elior- no cost to the university**
- Name of the current contractor **as above**
- The contact details of the person responsible for procuring the services **UWL' procurement department**

Yours faithfully,

L Burnett

Complaints

If you believe that the University has not dealt with your request in accordance with the FOIA, you may raise a complaint in accordance with the complaints mechanism set out in the attached link <http://www.uwl.ac.uk/about-us/how-university-works/governance/public-information>

Kind Regards

Ann-Marie Spittle
Complaints and Appeals Administrator
Directorate
University of West London