

Name: Makesh Rattu  
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**Oxleas NHS Foundation Trust**  
Bracken House  
Bracton Lane  
Leyton Cross Road  
Dartford  
Kent  
DA2 7AF

Our ref: FOI 5304

Date: 2 August 2019

Switchboard: 01322625700  
Website: [www.oxleas.nhs.uk](http://www.oxleas.nhs.uk)

Dear Makesh,

**FREEDOM OF INFORMATION ACT 2000 – SECTION 8 REQUEST**

Thank you for your request for information dated 30/07/2019. Your request has been managed under the terms of the Freedom of Information Act 2000.

**You requested the following information under section 8 of the Act:**

1. Who is responsible for the provision and management of estates for the trust?

Rachel Evans is the Director of Estates and Facilities

Lin Strachan – Head of Facilities is responsible for the operational delivery of hard and soft fm services

2. What current model of facilities management delivery does the trust use:

a. Outsourcing of single services (maintenance, cleaning, security and associated services)

b. Total Facilities Management model

c. Self-delivery with contractor support

d. Maintained as part of a PFI

3. What are your future plans for outsourcing of the Facilities Management services?

Re tender when existing contracts comes to an end

4. What is the current facilities management budget for 2018/2019?

Soft FM £9m

Hard FM £1.5.

PFI £6,953m

5. Would the trust provide their current estates strategy?

Yes

6. Please supply the companies and current lengths of your existing supplier contracts for maintenance, cleaning, security and associated services.

Soft FM – ISS (including Security)

April 2019 – March 2024

Hard FM – Ryodn

June 2017 – May 2022

Bexley PFI 2025

United Healthcare PFI 2050

Meridian PFI 2048

7. Has the trust entered into an Energy Performance Contract?

Yes

If you have any queries or concerns or are dissatisfied with the service you have received in relation to your request, please do not hesitate to contact us. If you wish to request a review of the decision, you should write to the Information Governance Manager, Julie Lucas via email at [julie.lucas9@nhs.net](mailto:julie.lucas9@nhs.net) in the first instance. If you remain unsatisfied with the outcome of your review and wish to make a formal complaint, please address this to: Complaints, Oxleas NHS Foundation Trust, Pinewood House, Pinewood Place, Dartford, DA2 7WG - Email: [oxl-tr.complaints@nhs.net](mailto:oxl-tr.complaints@nhs.net)

In addition if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Trust. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (Telephone: 0303 123 1113 or 01625 545 745 - [www.ico.org.uk](http://www.ico.org.uk)).

Kind regards,

**Paul Bransgrove**

**Information Governance Officer**

E: [oxl-tr.FOI@nhs.net](mailto:oxl-tr.FOI@nhs.net)

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