

Direct Line: 01623 672232
Our Ref: 51475
E-mail: sfh-tr.foi.requests@nhs.net

King's Mill Hospital
Mansfield Road
Sutton in Ashfield
Nottinghamshire
NG17 4JL

request-705923-a443d452@whatdotheyknow.com

Tel: 01623 622515
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RE: Freedom of Information Request

20th November 2020

Dear Mr Griffith

With reference to your request for information received on 15th November 2020 I can confirm in accordance with Section 1 (1) of the Freedom of Information Act 2000 that we do hold the information that you have requested. A response to each part of your request is detailed below.

In your request you asked:

What company provides facilities management services like soft fm?

Medirest provide the Soft FM services under the umbrella of the PFI contract. The contract with Medirest is with Central Nottinghamshire Hospitals PLC and the Trust contract to CNH.

I trust this information answers your request. Should you have any further enquiries or queries about this response please do not hesitate to contact me. However, if you are unhappy with the way in which your request has been handled, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Shirley Higginbotham, Director of Corporate Affairs, King's Mill Hospital, Mansfield Road, Sutton in Ashfield, Nottinghamshire, NG17 4JL or email shirley.higginbotham@nhs.net.

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner's Office, who will consider whether we have complied with our obligations under the Act, and can require us to remedy any problems. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the internal review procedure. You can find out more about how to do this, and about the Act in general, on the Information Commissioner's Office website at: <https://ico.org.uk/your-data-matters/official-information/>.

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sfh-tr.pet@nhs.net



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If you would like this letter or information in an alternative format, for example large print or easy read, or if you need help with communicating with us, for example because you use British Sign Language, please let us know. You can call us on 01623 672232 or email sfh-tr.foi.requests@nhs.net.

Yours faithfully

Information Governance Team

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