

## Bus Driver Toilet Facilities Working Group

Date	18 December 2019
Time	1030 – 1200
Location	TfL Office, Palestra
Attendees	See appendix A

### Objectives of this meeting

1. TfL to inform Bus Operating Companies, Unite, bus drivers and other stakeholders of long term plans and recent progress to improve the provision of toilets for bus drivers
2. Bus Operating Companies, Unite, bus drivers to escalate any long standing maintenance or operational issues with toilets
3. All parties to share information to improve how toilet facilities are provided and managed on London's bus network.

### Summary of discussion

#### Recent achievements

1. Facilities have now been provided on 45 of the routes.

#### Project progress

1. Project is on target for permanent facilities in place for 42 routes by end of March 2020.
2. Last Priority 1 route toilet – 124 (and 126). Facility programmed to be installed in January. This follows protracted negotiations with RB Greenwich and an agreement to make a presentation to a nearby Primary school.
3. Bluewater (96) – the legal agreement is now with Bluewater to sign. However, Unite representatives expressed concern re the overall length of time taken to get this facility agreed. To be expedited by TfL as a matter of urgency.
4. Bishopsgate (42) – works to connect to water scheduled to be undertaken alongside UKPN major works over Christmas if practically possible.
5. Queensbury Morrisons (288) – meeting with LB Brent on 17<sup>th</sup> Jan 2020 to agree design of revised bus stop/layby on Honeypot Lane which will enable toilet to subsequently be located besides new stand.

#### Reporting / escalation of maintenance or operational issues

1. Actions will be undertaken by TfL Asset Operations (AO) or Service Delivery (SD) unless otherwise stated.

Continuing Issues	
Location	Issue
Aldgate	██████████ confirmed funds for a refurbishment scheme at Aldgate have been identified (toilets and mess room). Alternative facilities would be made available for drivers during the works.
Kensal Rise	Heating issue. ██████████ advised is on capital programme and funded for next financial year. ██████████ to provide an update by 20 <sup>th</sup> December.

<b>New Issues</b>	(All actions to Asset Ops unless otherwise noted)
Hainault (N8)	Reported that the keypad is broken – this has been reported.
Colindale Asda (292)	Advised as no water. Project team to sort with contractor.
Danebury Avenue (430)	Cleaning quality/frequency not good at this location. Project team to investigate and sort.
Edgware Bus Station	██████████ to advise if the facility is open now.
North Finchley	Toilets blocked and very smelly.
Harrow Bus Stn	Increasing number of drivers in facility at same time so can be crowded. ██████████ advised this is on the capital programme and funded.
Brixton and Tooting Longmead	Both reported as needing an increase in cleaning frequency due to high usage.
County Hall Pump Plaza	Issues with chemical cleaning of toilets.

## Further discussion

- ██████████ to provide details of Queen Elizabeth Hospital facility (291).
- ██████████ to arrange for code for Barnet The Spires (234) to be forwarded.
- Unite representatives considered the 321 toilet at Tesco Foots Cray to be too close to the kerb – ██████████ to arrange for this to be resited to a more suitable location.
- Paddington, Eastbourne Terrace – ██████████ to review what is to happen re toilet facilities when Cross Rail facility is removed.
- Orchard Place (D3) – ██████████ to brief Project team on request to relocate toilet unit to a better location due to lack of lighting at current site.
- ██████████ to arrange for updated list of all new facilities provided along with the updated codes for access.
- Thamesmead Leisure Centre – are routes that terminate here a Priority?  
POST MEETING NOTE: none of the current routes are on the Priority List but this will be reviewed as the project progresses.
- ██████████ to advise what provision is available for night buses at Oxford Circus.
- Route 474 at Manor Park – ongoing access issue with London Rail. J██████████  
██████████r to investigate and update the meeting.

## Next Meeting

25th March 2020; Palestra, Room 10YC2: 1515-1645.

## Appendix A – Attendees

External	Representing
[REDACTED]	Unite
[REDACTED]	Abellio
[REDACTED]	Unite
[REDACTED]	Arriva
[REDACTED]	Go-Ahead
[REDACTED]	Tower Transit
[REDACTED]	Unite
[REDACTED]	Unite
[REDACTED]	Unite
[REDACTED]	RATP
[REDACTED]	Metroline
[REDACTED]	Stagecoach
[REDACTED]	Stagecoach
<b>TfL</b>	
[REDACTED]	TfL, Lead Sponsor, Stations and Structures
[REDACTED]	TfL, Asset Operations Officer
[REDACTED]	TfL, Senior Performance Manager
[REDACTED]	TfL, Principal Sponsor