

3 November 2021

**IC-134988-Q1G0**

**Request**

As per our acknowledgement of 18 October 2021, your request is as follows:

*"2) Please provide your advice to companies which are providers to schools and schools/educational establishments wishing to use facial recognition technology. (This would include advice ref GDPR and Data Protection Act 2018).  
3) Please advise if you have been approached by any companies wishing to supply facial recognition to schools and provide all communications you have had with them, this includes all communications, i.e. minutes of meetings, letters, emails, video calls, etc."*

with the request refined to include only the following companies; *CRB Cunningham, Realsmart, IFG Innovate.*

Your request has been handled under the Freedom of Information Act 2000 (the FOIA). As you are probably aware, this legislation provides public access to recorded information held by a public authority unless an appropriate exemption applies.

**Our response**

I have searched our casework systems and our Electronic Document and Records Management (EDRM) system, as well as contacting the area of the business who would be likely to have had communications of this type with the listed organisations, and I can confirm that we do not hold any information which falls within the scope of your request.

This concludes our response.

**FOI review procedure**

If you are dissatisfied and wish to request a review of our decision or make a complaint about how your request has been handled you should write to the Information Access Team at the address below or e-mail [icoaccessinformation@ico.org.uk](mailto:icoaccessinformation@ico.org.uk).

Your request for internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of the Commissioner.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to this office in our capacity as the statutory complaint handler under the legislation.

To make such an application, please write to our Customer Contact Team at the address given or visit our website if you wish to make a complaint under the FOIA.

### **Your information**

Please note that our [Privacy notice](#) explains what we do with the personal data you provide to us and what your rights are.

This includes entries regarding the specific purpose and legal basis for the ICO processing information that people that have provided us with, such as an [information requester](#).

The length of time we keep information is laid out in our retention schedule, which can be found [here](#).

Yours sincerely



Information Access Team  
Risk and Governance Department

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
[ico.org.uk](http://ico.org.uk) [twitter.com/iconews](https://twitter.com/iconews)

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**For information about what we do with personal data see our [privacy notice](#)**