



Mr Brent Jay

Date
28 July 2023

[request-995989-
a256a696@whatdotheyknow.com](mailto:request-995989-a256a696@whatdotheyknow.com)

Post Office
100 Wood Street,
London, EC2V 7ER

Classification:
Public

Dear Mr Jay,

Freedom of Information Request – FOI2023/00375

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 28 June, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown in bold below:

“On how many occasions in the last financial year have POL appointed external legal advisors to conduct internal independent investigations on their behalf?”

What has been the total expenditure to POL of instructing external legal advisors?”

We can confirm that Post Office does hold some of the information you have requested.

In the last financial year April 2022 to March 2023, we have had two occasions where Post Office had appointed external legal advisors to conduct or assist on internal investigations. Neither of these investigations are complete, and therefore we are unable to advise of the total expenditure to Post Office.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within

40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy