

Hammersmith and Fulham

Robert Macmillan
Principal Recovery Officer, Recovery

Tel: 020 8753 2528
Email: Robert.MacMillan@lbhf.gov.uk
Web: www.lbhf.gov.uk



24 April 2020

Ms. Helen Barker

Our reference: 1768657

Dear Ms Barker

Thank you for your request for information which was received on 6 April 2020.

Your request

Q1. Does Hammersmith and Fulham Borough Council exercise discretion before proceeding to the Magistrates' court to seek permission to enforce payment (it may be an automated process)

Q2. If yes to (1) what factors are taken into consideration.

Our response

This request is being handled under the Freedom of Information Act 2000.

Thank you for your freedom of information request about our use of discretion when applying to the magistrate's court for a council tax liability order.

We'll consider any factor that is brought to our attention that has affected our resident's ability to pay their council tax; at this point we'll decide whether to proceed or withdraw our application at the court.

Please visit our website www.lbhf.gov.uk/council-tax, to find out more about how we collect council tax.

If you are dissatisfied with the handling of your request for information, please contact the h&f InTouch team within 40 working days of receiving this response. They will consider the matters raised and decide whether they are referred to the Council's Information Manager for an internal review.

You can write to the h&f InTouch team at Room 229, Hammersmith Town Hall, King Street, London W6 9JU, or email: handfintouch@lbhf.gov.uk. If you are registered for self-service, via the Council's My Account portal, you can also do this online: [Click here to complete the form](#)

You also have the right to appeal to the Information Commissioner at: The Information Commissioner's Office (ICO), Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Tel: 0303 123 1113. Website: www.ico.org.uk/concerns/. There is no charge for making an appeal. The ICO may ask you to contact Hammersmith and Fulham, so we can complete an internal review, before the ICO investigates the matter.

Yours sincerely

Robert Macmillan
Principal Recovery Officer