Q1. Does King's Lynn and West Norfolk Borough Council exercise discretion before proceeding under regulation 34(2) of the Council Tax (Administration and Enforcement) Regulations 1992 to request a summons from a justice of the peace (it may be an automated process)

Yes

Q2. If yes to (1) what factors are taken into consideration

Each case is considered on its own merits, and it will depend on the circumstances of the customer and the history of their account. We don't have a specific list of factors as this would be restrictive