



COMPLAINTS AND INFORMATION GOVERNANCE TEAM

Town Hall, Darlington DL1 5QT
DX 69280 Darlington 6
Web site: <http://www.darlington.gov.uk>

Ms Helen Barker

xxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx

Date : 23rd December 2020
Please ask for : Rachel Seddon
Direct Line : (01325) 406777
Your Reference : -
Our Reference : DBC-2299-20
Document Name :

Dear Ms Barker

Freedom of Information Act 2000 - Information Request

Your request for information, received on 29th November 2020, has now been considered.

You requested:

I would like it clarifying what the council's procedure is regarding recovery. For example, I would like it confirming the level of costs and at what stage of recovery they are applied. Also whether an arrangement is possible at final notice or during/after the summons stage and whether this avoids costs/proceeding to liability order. I have been unable to find this specific information on the council's website nor have I been able to find a publicly available debt recovery policy.

Our response:

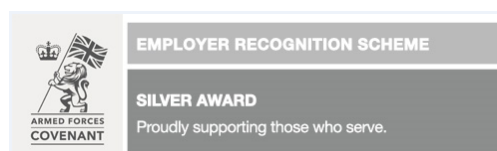
With regards to recovery, Darlington Borough Council follow national legislation – Council Tax (Administration and Enforcement) Regulations 1992.

Summons Costs - £33.50

Liability Order Costs - £44.00

If you are dissatisfied with the handling of your request or would like to request an internal review of our response, please write to:

Complaints and Information Governance Manager
Darlington Borough Council



Town Hall
Darlington
DL1 5QT
E-mail: xxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxx.xxx.xx

You can also obtain further information from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
Website: www.ico.org.uk

Yours sincerely



Rachel Seddon
Complaints & Information Governance Assistant

