



Public Health
England

Protecting and improving the nation's health

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By email

request-650681-d5af4eac@whatdotheyknow.com

Our ref: 20/05/ds/370

18 August 2020

Dear Helen Thomas,

Re: IR Linked to 1202 - Report produced as a result of Cygnus influenza exercise

I refer to your email of 19 May 2020 requesting for an internal review of the handling of case references 1202, in relation to your request for information under the Freedom of information (FOI) Act 2000 (*the Act*).

Your Request Case Ref: 1202

PHE acknowledges it received your request on the 26 February 2020.

Under the FOI Act a public body is required to respond to information requests within 20 working days of receipt of the request.

Under the Act PHE had until the 26 March 2020 to respond to your request.

Internal review decision

We have now conducted the internal review and conclude that PHE sent you its response to your request outside of the statutory timescales.

PHE would like to apologise for the delay in its response and for any inconvenience caused. Due to the pandemic PHE has been dealing with a high volume of requests.

Please note that you have the right to an independent review by the Information Commissioner's Office if a complaint cannot be resolved through the PHE complaints procedure. The Information Commissioner's Office can be contacted by writing to Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely

FOI Manager