



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2022/00371

Mark Baker
request-864429-42bfb3a0@whatdotheyknow.com

7 June 2022

Dear Mark,

Freedom of Information Request – FOI2022/00371

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 25 May, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

I can confirm that Post Office does hold the information you have requested in your email shown below in bold:

To clarify I would like to know the number of branches that have received an exceptional support payment since the schemes inception up until the 25th May 2022, as a result of the impact of a new network location branch being opened in close proximity to an existing branch.

I would also like to know how many of those branches who you have supported in this way are still in receipt of those support payments.

To be clear I am only asking for information in relation to those branches that have suffered a loss of business due to the close locating of a new network location branch and not in relation to any other branch you may be financially supporting for other exceptional reasons.

No Branches have received an Exceptional Support Payment, known within Post Office as “Exceptional Premium Payments”, due to a new network location Branch opening near an existing Branch.

If you have any queries about this response, please contact me and do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above stating your reasons for your internal review request.

Yours sincerely,

Liesl Jackson

Liesl Jackson
Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

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