



Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

John Johnson
request-393105-2b2db827@whatdotheyknow.com

29 March 2017

Dear Mr Johnson,

Request for Information – RFI20170367

Thank you for your request of 2 March 2017 under the Freedom of Information Act 2000 (‘the Act’) seeking the following information:

“TV Licensing quote an estimated evasion figure of 5-7%. Please advise me how this figure is derived?”

Please note that “TV Licensing” is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd (‘Capita’). Over-the-counter services are provided by PayPoint plc (‘PayPoint’) in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Media Planning Limited trading as Havas Media UK. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

Please be advised that detailed information concerning the calculation of the licence fee evasion rate is published in the Television Licence Fee Trust Statement for the Year Ending 31 March 2016 and, more recently, in the National Audit Office report into the collection of the Licence Fee. As these documents are already in the public domain, may I refer you to the published sources below, pursuant to section 21 of the Act (information freely available elsewhere):

<http://www.tvlicensing.co.uk/about/bbc-trust-statement-AB21>
http://downloads.bbc.co.uk/bbctrust/assets/files/pdf/review_report_research/tvl/2017/licence_fee_collection.pdf

Appeal Rights

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) or see <http://www.ico.org.uk/>.

Kind regards

Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

