

Reference: 2069417

Date: 13 April 2021

Mr Adrian Broderick

Zach White
Information Governance Officer
Greater Manchester Combined Authority
Churchgate House
56 Oxford St
Manchester
M1 6EU
www.greatermanchester-ca.gov.uk

Dear Mr Broderick,

Freedom of Information Act 2000

I am writing in response to your Freedom of Information Act 2000 ("FOIA") request submitted to GMCA on date 18 March 2021. Your request asked for the following information:

- a) Did the response detailed above in respect of Q1, Q2 and Q3 above from GMCA include any erroneous information.*
- b) How was the error identified, and in what capacity was the individual who identified the error acting.*
- c) How long did the investigation into this issue take.*
- d) Is the investigation now complete, if not when is this expected.*
- e) What was the outcome of the investigation.*

GMCA Response

I have detailed below the information that is being released to you.

- a) Did the response detailed above in respect of Q1, Q2 and Q3 above from GMCA include any erroneous information.*

The FOI response you refer to did unfortunately contain an erroneous response. Please see response to question e below.

- b) How was the error identified, and in what capacity was the individual who identified the error acting.*

The information you have requested in question b is not a request for information held, for the purposes of the Freedom of Information and has therefore not be treated as such.

However, we can confirm that the error was identified following receipt of a second FOI request on this topic. This prompted GMFRS to contact MCC about the matter which in turn identified they had informed us of the filters. See response to question e below.

c) How long did the investigation into this issue take.

The information you have requested in question c is not a request for information held, for the purposes of the Freedom of Information and has therefore not be treated as such.

However, we can confirm that we were able to investigate this matter within 48 hours of when we were alerted to the issue.

d) Is the investigation now complete, if not when is this expected.

Greater Manchester Combined Authority can confirm that the investigation is now complete. Please see response to question e below.

e) What was the outcome of the investigation.

The outcome of the investigation identified that Manchester City Council (MCC) did consult with GMFRS on this scheme. It was identified that unfortunately MCC had sent an email on the 13 November 2020, to an unmonitored GMFRS mailbox, therefore this communication was not identified at the time. This became apparent on the 5th February 2021.

This mailbox has now been closed and GMFRS have emailed MCC with updated contact details and MCC have confirmed that their records have now been updated.

If you have any queries or concerns then please do not hesitate to contact us, quoting your reference number: 2069417

If you are not satisfied with this response you may ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

foi.officer@greatermanchester-ca.gov.uk

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<u>BURY</u>	<u>OLDHAM</u>	<u>SALFORD</u>	<u>TAMESIDE</u>	<u>WIGAN</u>

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

*Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF*

If you need further clarification with regards to Freedom of Information you can go to the Information Commissioners website www.ICO.org.uk

Yours sincerely,

A handwritten signature in black ink that reads "Z White". The "Z" is stylized with a large loop, and "White" is written in a cursive script.

Zach White

Information Governance Officer

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