

Civic Office, New Road, Grays
Essex, RM17 6SL

Chief Executives Office

Date: 29th July 2015

Dear Ms Green

Re: Freedom of Information request number 4911

I am writing further to your request under the Freedom of Information Act and am now in a position to update you. I outline below your specific request together with the council's response.

The request

- 1) .What ERP (Enterprise Resource Management) or Finance system is currently used at the council?

The council currently uses a hosted Oracle On demand platform running eBusiness Suite version R12.

- 2) When does your contract expire?

The contract expires in October 2020

- 3) Do you have any planned upgrades of the software? If so, when?

There are no upgrades of the software currently planned.

- 4) Are you planning to go to market for a different ERP/ Finance system? If so, when?

There are no current plans to go to market for a different ERP/Finance system

- 5) How many users / licenses of the system do you have at the council?

We are licenced for 550 On Demand - Professional Application Users and 2550 On Demand - Self Service Users

- 6) Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.

There is no one person responsible for our ERP/Finance system. Support is provided through our current Outsourced ICT Service provider and individual Heads of Service specify their individual requirements via a number of project boards and user groups.

I trust this fully answers your request however should you remain unhappy you can submit a complaint by emailing complaints@thurrock.gov.uk. You can also appeal to the Information Commissioner if you remain dissatisfied with the outcome of your complaint and further information will be provided if appropriate.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jenny Merrin', with a stylized, flowing script.

Jenny Merrin
Complaints and Information Governance Assistant