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Our ref: FOI/17/180

10 August 2017

Ms Jenny Harris
request-419336-c4209e14@whatdotheyknow.com

Dear Ms Harris

Freedom of Information Request – ERP/Finance System

My letter, dated 18 July 2017, on the above refers.

Having reviewed your request and consulted with appropriate colleagues, I would respond as set out below:

1. What ERP (Enterprise Resource Management) or Finance system is currently used at the University?

Unit 4 Business World On!

2. When does your contract expire?

This solution will remain in use until it no longer meet business requirements. There is no fixed contract period.

3. Do you have any planned upgrades of the software? If so, when?

There are no current plans to upgrade the software.

4. Are you planning to go to market for a different ERP/ Finance system? If so, when?

Please see response to Question 2.

5. How many users / licenses of the system do you have at the University?

The University currently owns a site licence. There are approximately 2,500 users.

6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.

Colin McGuckin
Head of Financial Systems and Support
c.mcguckin@qub.ac.uk

If you are dissatisfied with the response provided above under the Freedom of Information Act, please put your complaint in writing to me at the above address. If this fails to resolve the matter, you have the right to apply to the Information Commissioner.

Yours sincerely

Michelle Beegan
Information Compliance Unit