



Ms M Bartholomew  
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**Information Governance Team**

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Please ask for: the Information Access Officer

Date: 30 June 2022

My Ref: 938553

Dear Ms Bartholomew,

**Request for Information – ERP Systems**

I am writing further to the previous correspondence dated 6 June 2022 regarding your request for information under the Freedom of Information Act 2000. I am pleased to inform you that we do hold the information that you have requested; please see our attached response.

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If you wish to discuss this letter or the information provided please contact the Information Access Officer using the contact details above. If you are unhappy with the way your request for information has been handled you can request a review by writing to the Information Access Officer stating the reason for your dissatisfaction. Following the review, if you remain unhappy with the way your request for information has been handled you can complain to the Information Commissioner's Office via their website: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>, or by writing to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Information about the Freedom of Information Act 2000 can be found on the Information Commissioners Office website: <http://www.ico.org.uk>. Plymouth City Council also has information available on our website: <https://www.plymouth.gov.uk/aboutcouncil/accessinformation/freedominformationfoiandenvironmentalinformationeirrequests>.

Yours sincerely,

Rebecca Rowland  
Information Access Officer  
Digital and Customer Experience

**Freedom of Information Request 938553**  
**Received 1 June 2022**

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Please note that the Council currently has a contract in place with Delt Shared Services who are responsible for sourcing all IT requirements on the Council's behalf: <https://deltservices.com/>. The information below has been provided by Delt.

Q1. Are you running an Oracle or SAP ERP solution?

**Answer: Plymouth City Council does not run an SAP or Oracle ERP solution.**

A2. If so, what version are they currently running on and which modules are you using?

**Not applicable.**

Q3. Are you planning to upgrade in the next 12-18 months?

**Not applicable.**

Q4. Do you have plans to move to a SAAS model?

**Not applicable.**

Q5. Do you have plans to migrate your current ERP to a cloud Solution?

**Not applicable.**

Q6. Do you run Oracle Databases?

**Answer: Yes.**

Q7. If so what versions, are you planning an upgrade in the next 12 – 18 months?

**Answer: 12, 19, yes we are currently upgrading.**

Q8. Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?

**Answer: Yes, Oracle Database Enterprise Edition - Processor Perpetual Full Use licence, purchased from directly Oracle.**

Q9. Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?

**Answer: No.**

Q10. What is the value of the SAP Support contract and when does it renew?

**Not applicable.**

Q11. What is the value of the Oracle support contract and when does it renew?

**Answer: The value is £32,025 and is due for renewal on the 01/04/2023.**

Q12. Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

**Answer: Contracts are managed by the Procurement Team who can be contacted by emailing [DeltProcure@deltservices.co.uk](mailto:DeltProcure@deltservices.co.uk).**

Q13. Do you currently work with any SAP or Oracle third party support providers?

**Answer: Yes.**