



**Maritime &  
Coastguard  
Agency**

Michael Rohan  
request-640332-191a825c@whatdotheyknow.com

Neil Farley

Maritime & Coastguard Agency  
Spring Place  
105 Commercial Road  
Southampton  
SO15 1EG

Website: [www.dft.gov.uk/mca/](http://www.dft.gov.uk/mca/)

Our Reference: 3424

14<sup>th</sup> February 2020

## **Freedom of Information Act Request - 3424**

Dear Michael,

Your request for information has been dealt with in accordance with the Freedom of Information Act 2000.

**Q1.** What Applications are you running for:

- o Finance (FMS)?
- o HR?
- o Payroll?

**A1.** Agresso

**Q2.** What versions of the above Applications are you running?

**A2.** Version 7.2

**Q3.** When was your last Application upgrade?

**A3.** April 2019

**Q4.** Are you planning another upgrade in the next 12-18 months?

**A4.** As contract owner, Department for Transport Centre (DfTC), will determine in conjunction with the Shared Service provider when upgrades are deployed.

**Q5.** If applicable, which Systems Integrator or consultancy do you use to assist with upgrades, installations etc?

**A5.** System upgrades are delivered by the Shared Service provider, Arvato Bertelsman.

**Q6.** What kind of support is included in the contract/s (functional/technical/etc.?)

**A6.** Shared Service Business Process Outsourcing contract.

**Q7.** Where do you advertise any Finance/HR/Payroll procurement opportunities?

**A7.** Procurement activity for these functions is undertaken centrally by DfT, who will determine where Advertisements are placed.

**Q8.** Who is responsible for looking after these contracts?

**A8.** Responsibility for these contracts sits within DfTC.

If you are unhappy with the way the Agency has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the FOIA Unit at:

The FOIA Unit

Maritime & Coastguard Agency,

Bay 3/10, Spring Place,

105, Commercial Rd,

SOUTHAMPTON,

Hampshire.

SO15 1EG.

E-mail: [InformationAssurance@mcga.gov.uk](mailto:InformationAssurance@mcga.gov.uk)

Tel: 0203 81 72322

In the event that you are not satisfied with the decision resulting from our internal review you can apply to the Information Commissioner for a decision notice. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

If you wish to discuss any of the above, please contact me.

Please remember to quote the reference number above with the subject line FOIA Comment/Complaint in any future communications.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Neil Farley', with a stylized flourish at the end.

Neil Farley

Senior Finance Business Partner