

FOI REQUEST NUMBER: 5652

What Applications are you running for:

1. **Finance?** Oracle Applications
2. **HR?** ESR an NHS national system based on Oracle applications
3. **Payroll?** ESR an NHS national system based on Oracle applications
4. **Project?** We do not have specific applications for Projects
5. **CRM?** We do not have specific applications for CRM
6. **Manufacturing?** Not applicable
7. **Sourcing?** Bravo
8. **Invoice Scanning Tool?** Lexmark Invoices / ProcessIT
9. **Are you using Config Snapshot?** No
10. **What BI Tool are you using?** SQL Server Reporting Services

11. **What versions of the above Applications are you running?** Oracle EDS 12.1.3
12. **When was your last Application upgrade?** 2014
13. **Are you planning another upgrade in the next 12-18 months?** No
14. **Do you have an Oracle support partner for applications? If so who?** Version One
15. **Do you have an SAP support partner for applications? If so who?** No
16. **What kind of support is included in the contract/s (functional/technical/etc.?)** Technical and DBA
17. **What is the value of the SAP application support contract and when does it end?** Not Applicable
18. **What is the value of the Oracle application support contract and when does it end?** £55k
19. **When does the SAP and/or Oracle contracts expire?** April 2019

20. **Are you running any Oracle Databases, if so what versions are you running?** 11gR2
21. **Are you running any SAP Databases if so what versions are you running?** No
22. **What applications are being run on these Databases?** Oracle EBS
23. **Are you planning another Database upgrade in the next 12-18 months?** Yes
24. **Do you have an Oracle support partner for Databases? If so who?** Version One
25. **Do you have an SAP support partner for Databases? If so who?** No
26. **What is the value of the database support contract for SAP and when does it expire?** No
27. **What is the value of the database support contract for Oracle and when does it expire?** Included in the apps contract detailed above
28. **Where are the databases held? Hosted, onsite/offsite?** Onsite
29. **If not, how many in-house DBAs do you have?** None for Oracle
30. **Where do you advertise any Oracle and/or SAP procurement opportunities?** Haven't advertised any recently so don't know
31. **Who is responsible for looking after the contract for the Oracle and/or SAP estate?** Benjamin Hickman
32. **Who is responsible for looking after the licenses for the Oracle and/or SAP estate?** Benjamin Hickman
33. **How much do you pay annually for Oracle Support & Maintenance and when does it renew?** £60,000 March renewal
34. **How much do you pay annually for SAP Support & Maintenance and when does it renew?** Not Applicable
35. **Do you work with off-shore partners?** Not at the moment