

Richard Paramo

By email: request-431187-90a05e48@whatdotheyknow.com

13 September 2017

Your FOI request ref FOI008-0080

Dear Richard

Thank you for your email of 12 September 2017, in which you have requested information regarding the Big Lottery Fund ("the Fund"). We have handled your request under the provisions of the Freedom of Information Act 2000 ("FOIA").

Earlier this year we received a similar request to yours and our response can be accessed through the following web address:

https://www.whatdotheyknow.com/request/erp_systems_318#incoming-985421

Whilst we released the majority of the information requested the following was withheld under section 43(2) of the FOIA:

- *What is the value of the SAP application support contract*
- *How much do you pay annually for SAP support*

Since issuing the above response there has been no changes to the information released or our reasons for applying section 43(2).

If you have any further queries regarding the FOIA please contact me at the address below. Your reference is: **FOI008-0080**. It would be helpful if you could quote this reference in any future correspondence.

If you are not satisfied with the way in which the Fund has dealt with your request, you have a right to request a review of our decision. If this is the case, contact me within two months and I will arrange for an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Big Lottery Fund
2 St James' Gate
Newcastle upon Tyne
NE1 4BE
T 0191 376 1600
F 0191 376 1661
18001 + 0191 376 1600
(for those with a hearing or speech impairment)

www.biglotteryfund.org.uk

Chair
Peter Ainsworth

Chief Executive
Dawn Austwick

We are committed to bringing real improvements to communities and to the lives of people most in need



INVESTOR IN PEOPLE



Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,

Information Requests
Big Lottery Fund
Email: freedomofinformation@biglotteryfund.org.uk