

01/09/2017

Ms Mary Soper

By email: request-422273-51638e4e@whatdotheyknow.com

Office of Qualifications
and Examinations Regulation
Spring Place
Coventry Business Park
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Our Ref: OFQ-09923-W7C1T4

Dear Ms Soper,

Freedom of Information Request

Thank you for your request for information, made under the Freedom of Information Act 2000 (the Act).

Under the Act, public authorities have two duties to individuals requesting information: firstly, to confirm whether or not they hold the information requested, and secondly to provide a copy of that information unless one or more of the exemptions under the Act apply.

I can confirm that we do hold information relating to your request. I have included our response in **Red** below.

Your request

- What Applications are you running for:
- Finance? **Aptos Version AP10/005a Last upgrade Jan 2016**
- HR? **Octopus (Hosted)**
- Payroll? **Liberata (Hosted)**
- Project? **MS Project Version 2016 - Office 365 live updates**
- CRM? **MS Dynamics 365 - Office 365 live updates**
- Manufacturing? **N/A**
- Sourcing? **N/A**
- Invoice Scanning Tool? **N/A**
- Are you using Config Snapshot? **N/A**
- What BI Tool are you using? **Power BI - Live updates**
- What versions of the above Applications are you running? **See above**
- When was your last Application upgrade? **See above**
- Are you planning another upgrade in the next 12-18 months? **Yes**
- Do you have an Oracle support partner for applications? If so who? **No**
- Do you have an SAP support partner for applications? If so who? **No**
- What kind of support is included in the contract/s (functional/technical/etc.?)
Annual maintenance and support contracts and subscription based services.
- What is the value of the SAP application support contract and when does it end? **N/A**

- What is the value of the Oracle application support contract and when does it end? N/A
- When does the SAP and/or Oracle contracts expire? N/A
- Are you running any Oracle Databases, if so what versions are you running? N/A
- Are you running any SAP Databases if so what versions are you running? N/A
- What applications are being run on these Databases? N/A
- Are you planning another Database upgrade in the next 12-18 months? N/A
- Do you have an Oracle support partner for Databases? If so who? N/A
- Do you have an SAP support partner for Databases? If so who? N/A
- What is the value of the database support contract for SAP and when does it expire? N/A
- What is the value of the database support contract for Oracle and when does it expire? N/A
- Where are the databases held? Hosted, onsite/offsite? N/A
- How many in-house DBAs do you have? 5
- Where do you advertise any Oracle and/or SAP procurement opportunities? N/A
- Who is responsible for looking after the contract for the Oracle and/or SAP estate? N/A
- Who is responsible for looking after the licenses for the Oracle and/or SAP estate? N/A
- How much do you pay annually for Oracle Support & Maintenance and when does it renew? N/A
- How much do you pay annually for SAP Support & Maintenance and when does it renew? N/A
- Do you work with off-shore partners? N/A

Internal Review

I hope the information provided addresses your request for information.

If you are unhappy with the way in which your request has been handled, you have the right to request an internal review. You can request an internal review by contacting:

Adam Cherrington
Ofqual
Spring Place
Coventry Business Park
Herald Avenue
Coventry,

CV5 6UB
(adam.cherrington@ofqual.gov.uk).

If you are dissatisfied with the outcome of the internal review, you can apply to the Information Commissioner. Complaints to the Information Commissioner should be sent to:

FOI/EIR Complaints Resolution
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Adam Cherrington
Legal Practice Manager