



Department for  
Business, Energy  
& Industrial Strategy

Digital Directorate  
Department for Business, Energy &  
Industrial Strategy  
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Our ref: FOI2016/16965

11 August 2016

Dear Mr Paramo,

Thank you for your email of 14 July 2016 where you requested the following information:

- o *What Applications are you running for:*
- o *Finance?*
- o *HR?*
- o *Payroll?*
- o *Project?*
- o *CRM?*
- o *Manufacturing?*
- o *Sourcing?*
- o *Invoice Scanning Tool?*
- o *Are you using Config Snapshot?*
- o *What BI Tool are you using?*
  
- o *What versions of the above Applications are you running?*
- o *When was your last Application upgrade?*
- o *Are you planning another upgrade in the next 12-18 months?*
- o *Do you have an Oracle support partner for applications? If so who?*
- o *What kind of support is included in the contract (functional/technical/etc.?)*
- o *What is the value of the application support contract?*
- o *When does it expire?*
  
- o *Are you running any Oracle Databases?*
- o *If so, what versions are you currently running?*
- o *What applications are being run on these Databases?*
- o *Are you planning another Database upgrade in the next 12-18 months?*
- o *Do you have an Oracle support partner for Databases? If so who?*
- o *What is the value of the database support contract?*
- o *When does it expire?*
- o *If not, how many in-house DBAs do you have?*

- o Where are your Oracle databases held? On site/off site?*
- o Who is your hosting partner?*
- o When does the contract expire?*
- o What is the value of the contract?*
  
- o Where do you advertise any Oracle procurement opportunities?*
- o Who is responsible for looking after the contract for the Oracle estate?*
- o Who is responsible for looking after the licenses for the Oracle estate?*
- o How much do you pay annually for Oracle Support & Maintenance?*
- o When does this contract renew?*
- o Do you work with off-shore partners?*

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

I can confirm that the Department holds information falling within the terms of your request. However, we need more time to consider your request.

The Freedom of Information Act ('the Act') obliges us to respond to requests promptly and in any case not later than 20 working days after receiving your request. However, when a 'qualified' exemption or exemptions may apply to the information and an accompanying public interest test is engaged, section 10(3) of the Act allows the time for response to be extended, in which case a full response must be provided within such time as is reasonable in all circumstances. 'Qualified' exemptions which may apply to the information falling within the terms of your request include:

Section 24: Safeguarding National Security

Section 31: Law Enforcement

Section 43: Commercial Interests

The Department has not yet reached a decision on the application of these exemptions or the balance of the public interest. Due to the need to consider, in all the circumstances of the case, where the balance of the public interest lies in relation to the information that you have requested, the Department will not be able to respond to your request in full within 20 working days.

I hope to let you have a response by **09 September 2016**.

### **Appeals procedure**

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to the Information Rights Unit:

Information Rights Unit  
 Department for Business, Energy & Industrial Strategy  
 1 Victoria Street

London  
SW1H 0ET  
Email: [FOI.Requests@bis.gsi.gov.uk](mailto:FOI.Requests@bis.gsi.gov.uk)

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Information Rights Unit  
BEIS