

Service Area - ICT Shared Service
Name of service head – Matthew Taylor

Royal Borough of Kingston Ref:
CAS-963701-Y1K9S6 - FOI Request



Enquiries to: ICT Shared Service

03rd August 2015

request-343761-63ee1ae1@whatdotheyknow.com

Guildhall
Kingston upon Thames
Surrey KT1 1EU

☎ : 020 8547 5000

Website: www.kingston.gov.uk

Dear Mr Cornet,

Re: Request for information under the Freedom of Information Act 2000

Your request for information under the Freedom of Information Act 2000 has now been considered and the information requested enclosed.

The FOI is summarised below with its associated responses:

Please could you provide the following information regarding your ERP /Finance system:

Q1.What ERP (Enterprise Resource Management) or Finance system is currently used at the council?

A1. We do not have an ERP solution in place and our finance system is Agresso.

Q2.When does your contract expire?

A2. December 2016.

Q3.Do you have any planned upgrades of the software? If so, when?

A3. No.

Q4.Are you planning to go to market for a different ERP/ Finance system? If so,when?

A4. There are no current plans to re-procure in this financial year.

Q5.How many users / licenses of the system do you have at the council?

A5. 480 users and licensed for up to 999 users.

Q6.Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.

A6. Neilesh Kakad, Capability Lead Management Information and Finance Systems.

You can contact us through our general enquiry page -

https://www.kingston.gov.uk/info/200232/contact_us/784/general_enquiries

Q7. Do you have a particular business charter in place that supplier to pay the rest of their supply chain early?

A7. No.

Further information about the Freedom of Information Act 2000 is available from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House

Water Lane, Wilmslow
Cheshire, SK9 5AF
Telephone: 01625 545 700
Website: <http://www.ico.org.uk/>

You can make future requests for information under the Freedom of Information Act 2000 on our website using the following link:

http://www.kingston.gov.uk/info/200278/freedom_of_information/716/form_make_a_freedom_of_information_foi_request

Yours sincerely,

Jason Sam-Fat
ICT Commercial Manager



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If this letter is not clear, please post it to: FREEPOST RBK BETTER LETTERS or ring 020 8547 5000.