

Hounslow and Richmond Community Healthcare



NHS Trust

DATE. 05 July 2016

Ref: FOI 702

By email.

Thames House
180 High Street
Teddington
TW11 8HU

Tel: 020 8973 3000

foi@hrch.nhs.uk

Dear Antoine Cornet,

Freedom of Information request

Thank you for your information request dated 29 June 2016.
Please find below the information you requested annotated in blue.

REQUEST

Please could you provide the following information regarding your ERP / Finance system:

1. What ERP (Enterprise Resource Management) or Finance system is currently used at the council?
[Our response refer to the ledger system that we use as we do not have a ERP system](#)

[Hounslow & Richmond Community Healthcare NHS Trust uses Sapphire "Sun" Ledger system.](#)

2. When does your contract expire?
[The contract is renewed annually](#)

3. Do you have any planned upgrades of the software? If so, when?
[This information is currently not available.](#)

4. Are you planning to go to market for a different ERP/ Finance system? If so, when?
[HRCH NHS Trust has tested the market however this is currently on hold subject to funding.](#)

5. How many users / licenses of the system do you have at the council?
[There are about 10 Finance users](#)

6. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible.

David Hawkins
Director of Finance
David.hawkins@hrch.nhs.uk

7. Do you have a particular business charter in place that encourages your supplier to pay the rest of their supply chain early?
[NHS Trusts are expected to abide by the Better Payment Practice Code and would encourage suppliers to do the same](#)

Please note that this response will be published on our website under our Freedom of Information section. Personal names and addresses will be redacted.

The information provided is the property of Hounslow and Richmond Community Healthcare NHS Trust. If for any reason you wish to re-use the information provided for commercial purposes you must request our permission to do so. Should we agree that you can use the information it will be subject to the issue of a licence which may involve a charge.

If you are not satisfied with the way your that request was handled, you can contact me at the address above. If we cannot resolve your issue, you can contact the Information Commissioner directly. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or 01625 545745.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Siobhan Gregory', with a stylized flourish at the end.

Siobhan Gregory
Director of Quality and Clinical Excellence