

**Hammersmith and Fulham**

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23 May 2017

Ms. Maryjane Collins

Our reference: 1049185

Dear Ms. Collins

Thank you for your Freedom of Information request which was received on 24 April 2017.

**Your request/Our response**

1. What Applications are you running for:

- Finance?

**BT Agresso Unit 4**

- HR?

**BT Agresso Unit 4**

- Payroll?

**BT Agresso Unit 4**

- Project?

**WREP – Weekly Reporting an internally developed system.**

- CRM?

**None**

- Manufacturing?

**Not applicable.**

- Sourcing?

**Capital eSourcing - Bravo Advantage 17**

- Invoice Scanning Tool?

**BT Agresso Unit 4**

- Are you using Config Snapshot?

**No**

- What BI Tool are you using?

**Corvu**

2. What versions of the above Applications are you running?

For BI

**Corvu - version 4.**

- When was your last Application upgrade?

**May 2017.**

- Are you planning another upgrade in the next 12-18 months?

**There are no further updates planned in the next 12 to 18 months**

For Finance, HR, Payroll, Invoice Scanning Tool,

**Version 5.7.1**

- When was your last Application upgrade?

**December 2016**

- Are you planning another upgrade in the next 12-18 months?

**Yes.**

For Projects

**WREP – Weekly Reporting an internally developed system, version 397.**

- When was your last Application upgrade?

**April 2017**

- Are you planning another upgrade in the next 12-18 months?

**Yes**

For Sourcing

**Capital eSourcing - Bravo Advantage 17**

- When was your last Application upgrade?

**May 2017**

- Are you planning another upgrade in the next 12-18 months?

**No**

3. Do you have an Oracle support partner for applications? If so who?

**Currently Agilisys, moving to BT Global Services.**

- What kind of support is included in the contract(functional/technical/etc.?)

**Servers, DBA, Back Ups**

- What is the value of the application support contract?

**£171k per annum.**

- When does it expire?

**April 2020**

4. Are you running any Oracle Databases?

**Yes**

- If so, what versions are you currently running?

**11g**

- What applications are being run on these Databases?

**Northgate Housing Management, CACI Schools Admissions and Fleetmaster.**

- Are you planning another Database upgrade in the next 12-18 months?

**Yes**

- Do you have an Oracle support partner for Databases? If so who?

**Yes, Currently Agilisys, switching to BT within a few months.**

5. What is the value of the database support contract?

**£120k**

- When does it expire?

**April 2020**

- Where are the databases held? Hosted, onsite/offsite?

**Offsite hosting**

- If not, how many in-house DBAs do you have?

**None**

6. Where do you advertise any Oracle procurement opportunities? **All council procurements are conducted in line with the Council's Contract Standing Orders processes and procedures.**

7. Who is responsible for looking after the contract for the Oracle estate?

**Howell Huws, Head of Contracts and Operations**

8. Who is responsible for looking after the licenses for the Oracle estate?

**Howell Huws, Head of Contracts and Operations**

9. How much do you pay annually for Oracle Support & Maintenance?

**£66k**

- When does this contract renew?

**There are a number of service elements with renewal dates in 2017 and 2018. They are as follows:**

- **Database Enterprise licences, renewable August 2017**
- **Oracle Internet Application Server Enterprise Edition - Named User Plus, renewable August 2017**
- **Oracle Database Enterprise licences, renewable October 2017**
- **Oracle Database Enterprise licences, renewable March 2018**

- Do you work with off-shore partners?

**Not at the present time.**

If you are dissatisfied with the handling of your request for information, please contact the h&f InTouch team within 40 working days of receiving this response. They will consider the matters raised and decide whether they are referred to the Council's Information Manager for an internal review.

You can write to the h&f InTouch team at Room 229, Hammersmith Town Hall, King Street, London W6 9JU, or email: [handfintouch@lbhf.gov.uk](mailto:handfintouch@lbhf.gov.uk). If you are registered for self-service, via the Council's My Account portal, you can also do this online: [Click here to complete the form](#)

You also have the right to appeal to the Information Commissioner at: The Information Commissioner's Office (ICO), Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Tel: 0303 123 1113. Website: [www.ico.org.uk/concerns/](http://www.ico.org.uk/concerns/). There is no charge for making an appeal. The ICO may ask you to contact Hammersmith and Fulham, so we can complete an internal review, before the ICO investigates the matter.

Yours sincerely

**Graham Ostle**  
**FOI: Hammersmith & Fulham**