Thank you for your request received on 19 December 2017, for the following information:
Do you use SAP as your ERP system?

Do you have any plans to move away from SAP?

Do you have any plans to upgrade SAP?

Do you plan to move to S4 Hana?

Which of the following do you currently use?

• Human Resource Management (SAP HRM), also known as Human Resource (HR)
• Production Planning (SAP PP)
• Material Management (SAP MM)
• Financial Supply Chain Management (SAP FSCM)
• Sales and Distribution (SAP SD)
• Project System (SAP PS)
• Financial Accounting and Controlling (SAP FICO)
• Plant Maintenance (SAP PM)
• Quality Management (SAP QM)
• SAP NetWeaver
• Exchange Infrastructure (SAP XI)
• SAP Solution Manager
• SAP Customer Relationship Management (SAP CRM)
• SAP Supply Chain Management (SAP SCM)
• SAP Supplier Relationship Management (SAP SRM)
• SAP Product Life cycle
• SAP HANA (High Performance Analytic Appliance)
• Government, Risk and Compliance (SAP GRC)
• SAP Strategic Enterprise Management (SAP SEM)
• SAP Compliance Management for SOA
• SAP Business Warehouse (SAP BW)
• SAP Advanced Planning and Optimization (SAP APO)
• Salesforce Automation (SFA)
• Internet Transaction Server (ITS)

Can you provide details of the version and enhancement pack levels for the following?

• SAP ERP
• SAP SRM
• SAP NetWeaver

• SAP XI
• SAP BW
Do you have a support contract with an external provider for SAP support?

If you have a support contract for SAP support with a third party who are they?

If you have a support contract with an external provider for SAP support what is the contract renewal date?

Do you work in partnership with other Local Authorities to provide SAP services or to receive SAP support services? If so which other local authorities do you work with?

Do you have other entities for who you provide use of your SAP systems? Including Fire or Police authorities and any other associated bodies. If so can you please list them?

Where is your SAP infrastructure located?
• On your own premises?
• In a Local Authority owned data centre?
• In a data centre owned by a third party?
• In a council owned cloud environment?
• In a private cloud environment?
• In a hosted cloud environment?

Is your SAP infrastructure supported and maintained by a third party? If so who?

When is the contract for third party support for your SAP infrastructure due for renewal?

Who is responsible for looking after the contract for the SAP estate?

Who is responsible for looking after the licenses for the SAP estate?

Where do you advertise any SAP related procurement opportunities?

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

 Do you use SAP as your ERP system?

No

Do you have any plans to move away from SAP?

N/A

Do you have any plans to upgrade SAP?

N/A

Do you plan to move to S4 Hana?

N/A

Which of the following do you currently use?

N/A

• Human Resource Management (SAP HRM), also known as Human Resource (HR)
• Production Planning (SAP PP)
• Material Management (SAP MM)
• Financial Supply Chain Management (SAP FSCM)
• Sales and Distribution (SAP SD)
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• Financial Accounting and Controlling (SAP FICO)
• Plant Maintenance (SAP PM)
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• SAP NetWeaver
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• SAP Solution Manager
• SAP Customer Relationship Management (SAP CRM)
• SAP Supply Chain Management (SAP SCM)
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• SAP Advanced Planning and Optimization (SAP APO)
• Salesforce Automation (SFA)
• Internet Transaction Server (ITS)

Can you provide details of the version and enhancement pack levels for the following?

• SAP ERP
• SAP SRM
• SAP NetWeaver
• SAP XI
• SAP BW

N/A

Do you have a support contract with an external provider for SAP support?

N/A

If you have a support contract for SAP support with a third party who are they?

N/A

If you have a support contract with an external provider for SAP support what is the contract renewal date?

N/A

Do you work in partnership with other Local Authorities to provide SAP services or to receive SAP support services? If so which other local authorities do you work with?

N/A

Do you have other entities for who you provide use of your SAP systems? Including Fire or Police authorities and any other associated bodies. If so can you please list them?

N/A

Where is your SAP infrastructure located?
• On your own premises?
• In a Local Authority owned data centre?
• In a data centre owned by a third party?
• In a council owned cloud environment?
• In a private cloud environment?
• In a hosted cloud environment?

Is your SAP infrastructure supported and maintained by a third party? If so who?

N/A

When is the contract for third party support for your SAP infrastructure due for renewal?

N/A

Who is responsible for looking after the contract for the SAP estate?

N/A

Who is responsible for looking after the licenses for the SAP estate?

N/A

Where do you advertise any SAP related procurement opportunities?

N/A

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access.   http://open.barnet.gov.uk/

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this

purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link   www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: xxx@xxxxxx.xxx.xx.Or by post to Information Management Team (FOI) The London Borough of Barnet, North London Business Park, Oakleigh Road South, London, N11 1NP

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.