

Our Ref: FOI/2022.1144/JM
Date: 25 April 2022

Mr E Phillips
request-849073-58648cee@whatdotheyknow.com

Phone: 01622 211900
Email: kcht.foi@nhs.net
Web: www.kentcht.nhs.uk

Dear Mr Phillips

Request for information under the Freedom of Information Act

Thank you for your email received 30 March 2022 requesting information regarding Electronic Patient Record (EPR).

Please find detailed below a summary of your request, together with our response.

Summary of your original request:

We are currently updating data on your trust's EPR system. Can you please complete the fields below with what you currently hold?

System type – EPR

Supplier name

Access Group (formerly Servelec)

System name

Rio

Date installed

December 2019

Contract expiration

January 2030

Total value of contract (£)

£3,007,000

Is this contract annually renewed?

No

Chair John Goulston Acting Chief Executive Gordon Flack
Trust HQ The Oast, Unit D, Hermitage Court, Hermitage Lane, Barming, near Maidstone, Kent ME16 9NT

Do you currently have plans to replace this system?

No

Procurement framework

LPP Framework

Other systems it integrates with?

Teletracking

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: kcht.foi@nhs.net.

Please remember to quote the reference number in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, and Cheshire, SK9 5AF or via <https://ico.org.uk/global/contact-us/>.

Yours sincerely

Freedom of Information Act Team

Community Health NHS Foundation Trust copyright

Re-use of information

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example, to publish it.

If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.opsi.gov.uk. This will not affect your initial information request. If you wish to re-use any third party copyright material we have identified you will need to obtain permission from the copyright holders. Any enquiries regarding this document/publication should be sent to us at the address above.