



COMPLAINTS AND INFORMATION GOVERNANCE TEAM

Town Hall, Darlington DL1 5QT
DX 69280 Darlington 6
Web site: <http://www.darlington.gov.uk>

Mr Smith

XXXXXXXXXXXXXXXXXXXX@XXXXXXXXXXXXXXX.XXX

Date : 04/10/2019
Please ask for : Diana Willsher
Direct Line : (01325) 406777
Your Reference :
Our Reference : DBC-1929-19
Document :
Name :

Dear Mr Smith,

Freedom of Information Act 2000 - Information Request

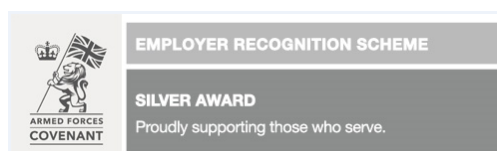
Your request for information, received on 05 September 2019, has now been considered. Below is an outline of your request with our response.

What is the staffing structure of your Environmental Services Department from management down to frontline staff, please indicate the amount of people in each role (Refuse collection, street cleaning, grounds maintenance etc.).

- Please see attached.

What roles are carried out and the number of vehicles/staff in role, example 1 van with two 2 men emptying litter bins, 3 men each on 10 bin wagons.

- Darlington Council have the following;
- 2 x large mechanical sweepers one driver in each.
- 2 x small mechanical sweepers one driver in each
- On Gully Flusher with 2 staff operating
- 2 x 3.5ton crafters for litter bins one driver each.
- 2 X 3.5 ton crafters for back lanes 2 members of staff to each van = total 4 staff
- 1 x 3.5 ton crafter for Response team x 2 men
- 9 street orderlies (no vehicles)
- 1 x Iveco daily van x street cleansing maintenance operative x 1 man



Is the town/borough divided into any areas and have dedicated teams to each area?

- J6 Large mechanical sweepers cover two areas, also cover where required within Darlington and surrounding districts. Will also cover annual cleanses e.g. rural cleanse
- J2 1 Vehicle covers Town Centre and add hoc work 1 x vehicle does daily programme work and add hoc work
- Gully works a yearly schedule from Monday to Thursday and add hoc work of Fridays
- Litter bin operatives cover two areas, one area each
- Back lanes cover two areas, one area each team
- Response work throughout Darlington and surrounding districts daily (fly tips, etc.)
- Street orderlies – 3 staff work in the Town Centre daily permanently. Monday to Fridays
- 2 staff spare covering sickness etc.
- 4 x staff have an area each has two areas worked Monday to Friday on a 2 week cycle.
- Staff work weekends in the town centre on a rota
- Street cleansing maintenance operative. Works Monday to Friday working in the Darlington and surrounding districts. Bin repairs graffiti removal etc.

Are staff trained in more than one area of work such as a grounds maintenance worker being able to drive refuse collection vehicles or a refuse wagon driver being able to drive a road sweeper?

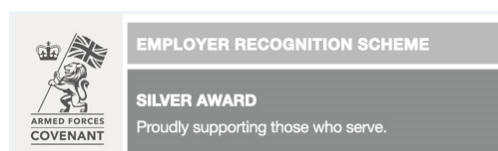
Some of Darlington Council's HGV drivers are able to drive a bin wagon if needed. Most of our staff will swap and change posts where required and able to do so within Street Cleansing to cover sickness holiday vacancies etc.

If you are dissatisfied with the handling of your request or would like to request an internal review of our response, please write to:

Complaints and Information Governance Manager
Darlington Borough Council
Town Hall
Darlington
DL1 5QT
E-mail: xxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxx.xxx.xx

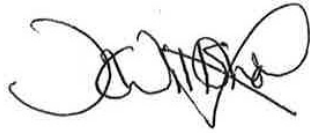
You can also obtain further information from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF



Tel: 0303 123 1113
Website: www.ico.org.uk

Yours sincerely



Diana Willsher
Complaints & Information Governance Assistant

