



Reference: FOI6431

Customer Services

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Bobby Lightfoot

28 February 2020

Email: request-642040-
384d4485@whatdotheyknow.com

Freedom of Information Act 2000 – Request for Information

Your request for information (received on 04 February 2020) has now been considered and the response to your questions is shown below.

You asked: What software do you use for Environmental Crime Enforcement (Issue and processing of fixed penalty notices)? When does the current contract with the software supplier end?

Answer: Nil

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

If you are not satisfied with the way your request has been handled, a complaint will be considered by an Appeal Panel by contacting:

Freedom of Information
Ryedale District Council
Ryedale House
Malton
YO17 7HH
Email: foi@ryedale.gov.uk

If following the decision of an Appeal Panel you are still dissatisfied, you may appeal to:

The Information Commissioner Wycliffe House Water Lane Wilmslow SK9 5AF	Tel: 0303 123 1113 Email: casework@ico.org.uk Website: www.ico.org.uk
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Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal, as outlined above, before contacting the Commissioner.



