

Mr Bobby Lightfoot

Steve Smith
Magdalen House
Trinity Road
Bootle
L20 3NJ
Tel: 0151 934 4025
Email: replytoxxxx@xxxxxx.xxx.x
Date: 5 June 2020

Our reference: 3809318

Dear Mr Lightfoot

Freedom of Information Act 2000

Thank you for your request for information that was received on 3 February 2020 concerning

Dear Sefton Borough Council,

What software do you use for Environmental Crime Enforcement (Issue and processing of fixed penalty notices)?

When does the current contract with the software supplier end?

Yours faithfully,

Bobby Lightfoot

I can confirm that the information requested is held by Sefton Council. I have detailed below the information that is being released to you.

We use;

- Civica APP which is subject to annual renewal covering all areas of environmental health activity
- Excel spreadsheets.

Please quote the reference number 3809318 in any future communications about this request.

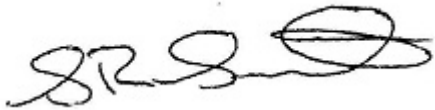
Section 17 (7) (a) of the Freedom of Information Act states that public authorities must provide applicants with details of how they may complain about the handling of their request for information should they wish to. If you are not satisfied with the way your request has been dealt with then you can request an internal review within 40 days of receiving our response. This should be directed to the Information Management and Governance Lead, 1st Floor, Magdalen House, 30 Trinity Road, Bootle, Merseyside, L20 3NJ or email: infoxxxxxxx@xxxxxx.xxx.xx.

Should you choose to request a review of the decision taken and are dissatisfied following the authority's review, you are entitled under Section 17 (7) (b) of the Act to apply to the Information Commissioner for a decision notice. Further information can be found at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
Website: www.ico.org.uk

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[I will now close your request as of this date.](#)

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[Yours sincerely](#)

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[Steve Smith](#)
[Section Manager](#)

www.sefton.gov.uk