

## RIBBLE VALLEY BOROUGH COUNCIL

Council Offices Church Walk, Clitheroe Lancashire, BB7 2RA

Tel Number: 01200 414536

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15 November 2017

Gwyn Worth

request-440768-cec5fe15@whatdotheyknow.com

Ms. Worth

Re: Freedom of Information Request Reference: 4629

Thank you for your correspondence of 14 November 2017

## Your enquiry

Can you please confirm regarding the following that "implied" = "a matching payment amount"?

"Council Tax payments are allocated to current liability where the intention of the Council Tax payer is known or is implied.

Where that is not the case, any payments will be allocated to the oldest debt."

## With regard to your enquiry, we would respond as follows:

The Council confirm that by 'implied' it means matching an instalment or multiple instalments.

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If you have any queries about this email please feel free to contact me at the above email address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to

Diane Rice,
Head of Legal and Democratic Services
Ribble Valley Borough Council,
Council Offices,
Church Walk,
Clitheroe,
Lancashire,
BB7 2RA.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally the Information Commissioner's Office cannot make a decision unless you have exhausted the complaints procedure provided by Ribble Valley Borough Council.

The Information Commissioner can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours faithfully

Katharine Collinge Legal Assistant and Freedom of Information Officer

Work Pattern: Monday all day/ Tuesday all day / Wednesday am