

**ASHFIELD AND MANSFIELD
LEGAL SERVICES**

Ashfield District Council
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NG17 8DA

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BY EMAIL

Gwyn Worth
[request-439574-
30e7e314@whatdotheyknow.com](mailto:request-439574-30e7e314@whatdotheyknow.com)

Contact: Information Officer
Direct Line: 01623 457329/457332
Direct Fax: 01623 457585
Email: freedomofinformation@mansfield.gov.uk
Our Ref: 2017/FOI/7330
Your Ref:
Date: 25 October 2017

Dear Gwyn Worth,

**REQUEST FOR INFORMATION
Freedom of Information Act 2000 (FOIA)**

I refer to your request REF No 2017/FOI/7330 received at the Council on 19 October 2017, requesting information regarding computer software set to deal with non specific payments.

In answer to your request made under the Freedom Of Information Act 2000 I can confirm, in accordance with s.1 (1)(a), that the Council does hold the information you have requested. I have answered your questions in the same order as they appear on your request: -

We have Northgate set up to allocate any payment that does not match a current year instalment amount to the oldest debt.

You are free to use any information supplied to you for your own use, including non-commercial research purposes. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

I trust that this response satisfies your request. If you have any queries please do not hesitate to contact us at freedomofinformation@mansfield.gov.uk or by writing to Freedom of Information for Mansfield District Council, C/o Ashfield District Council, Urban Road, Kirkby-In-Ashfield, Nottingham NG17 8DA.

Should you wish to request the Council undertake an Internal review of your Freedom of Information reply, then please contact Jacqueline Collins, Director of Governance either by e-mail at collinsj@mansfield.gov.uk or by writing to Jacqueline Collins, Director of Governance, Mansfield District Council, Civic Centre, Chesterfield Road South, Mansfield, Nottinghamshire, NG19 7BH. Telephone 01623 463075.

If you are not satisfied with how your request has been dealt with then you should complain by writing to Mrs Hayley Barsby, Interim Chief Executive, Mansfield District Council, Civic Centre, Chesterfield Road South, Mansfield, Nottinghamshire, NG19 7BH.

If you are still not satisfied with the outcome of your complaint then you have a right of appeal to the Information Commissioner's Office: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk, Telephone - 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number. Or email: casework@ico.org.uk.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Beth Brown', with a long horizontal flourish extending to the right.

Beth Brown
Principal Solicitor
Ashfield and Mansfield Shared Legal Service