

**Initial requested information – 29<sup>th</sup> December 2017:**

Please can you confirm the actual number of FTE Librarians employed by Banes and their main location accepting that they are serving all the current library locations and the community libraries currently in operation

**Initial response – 30<sup>th</sup> January 2018:**

The following roles relate to front facing staff working in libraries and the One Stop Shop. If you require further information about any of these roles, please let us know.

- Customer Services Officer – Grade N
- Team Leader – Customer Services – Grade K
- Senior Customer Services Officer – Grade L
- Customer Services Adviser – Grade O
- Library Assistant (and weekday library assistant) – Grade P
- Library Officer – Security and Maintenance – Grade P
- Senior Library Assistant – Grade N

**Further requested information – 30<sup>th</sup> January 2018:**

Thanks for the update please can you send me the details originally requested for the number of Librarians employed by Banes library services

**Further response – 20<sup>th</sup> February 2018:**

If you could please clarify which posts from the above list you are interested in, we will then consider the request and respond as appropriate.

**Further requested information – 20<sup>th</sup> February 2018:**

Please confirm the number of grade K staff in the library service Thank you

**Further Response:**

There are 3 members of staff in Libraries who are Grade K.

We trust that we have now answered your queries, however if you have any further questions please do not hesitate to contact us.