

**Requested information:**

Please can you confirm the actual number of FTE Librarians employed by Banes and their main location accepting that they are serving all the current library locations and the community libraries currently in operation

**Response:**

The following roles relate to front facing staff working in libraries and the One Stop Shop. If you require further information about any of these roles, please let us know.

- Customer Services Officer – Grade N
- Team Leader – Customer Services – Grade K
- Senior Customer Services Officer – Grade L
- Customer Services Adviser – Grade O
- Library Assistant (and weekday library assistant) – Grade P
- Library Officer – Security and Maintenance – Grade P
- Senior Library Assistant – Grade N