

Dear Mrs Furbear

I refer to our acknowledgement on 30/9/19 in respect of your request for information under the provisions of the Freedom of Information Act. We are able to provide the following information:

Information requested	Trust response
Please can you confirm how many individuals are currently being held in the waiting pool for job allocation (ECA job role) and approximate time frames for placing these individuals into roles.	<p>At the time of writing (September 2019) there were 120 candidates in the ECA holding pool.</p> <p>Unfortunately we are unable to give approximate time frames as to how long individuals wait to be placed into roles - it is dependent on a number of factors e.g. which areas they have listed as preferences versus which areas we have vacancies in etc. All efforts are however made to place candidates into suitable posts as quickly as appropriate opportunities arise.</p> <p>If you are a member of staff we would recommend you contact our HR Department if you have any concerns regarding the progress of post allocation so that these can be looked into on an individual basis.</p>

Please note that, under the Re-use of Public Sector Information Regulations, if you wish to publish or otherwise use this information besides for your own means, you will need to seek our permission to do so.

Please feel free to contact me if you require further clarification of the information provided, or to discuss any aspect of the way in which we have responded to your request. However, if you are dissatisfied with our response, you also have the right to make use of the following complaints procedures:

In the first instance you may write to the Chief Executive of this Trust

Mr Ken Wenman
South Western Ambulance Service NHS Foundation Trust
Abbey Court
Eagle Way
Exeter EX2 7HY

Mr Wenman will then either make arrangements for your complaint to be reviewed and for the outcome to be communicated to you, or will convene a panel of Trust Directors to consider an appeal against a decision to withhold information.

If you are unhappy with the response to your complaint, or findings of the Panel, you can contact the Information Commissioner at:

Information Commissioner's Office,

Wycliffe House,
Water Lane,
Wilmslow,
Cheshire. SK9 5AF

Tel: 01625 545 700
Fax: 01625 524 510

Kind regards

Clare Lunk | Assistant Information Governance Manager
South Western Ambulance Service NHS Foundation Trust



**South Western
Ambulance Service**
NHS Foundation Trust



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