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**From:** Williams Deborah (NHS ENGLAND)  
**Sent:** 07 August 2015 09:02  
**To:** [REDACTED] (NHS ENGLAND)  
**Cc:** [REDACTED] (NHS ENGLAND); [REDACTED] (NHS ENGLAND)  
**Subject:** FW: Deloitte report at Staff Partnership Forum

Can you advise what we will be in a position to share with the SPF please ?

Kind regards  
Deborah

Deborah Williams  
Medical Directorate  
NHS England  
[REDACTED]

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**From:** [REDACTED] (NHS ENGLAND)  
**Sent:** 06 August 2015 15:35  
**To:** [REDACTED] (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Subject:** Deloitte report

Hi both.

I attended a catch up meeting with SPF colleagues yesterday afternoon and one of the actions that I have picked up, it is not a new issue, is that the Deloitte report on 7 day services be shared at the SPF strategic group meeting on 8 September. Staff side colleagues are becoming increasingly keen to have sight of the report if possible and there is concern already being raised about any possible delay in this being shared. They have asked that this item is put on the agenda for the September meeting.

Can you please advise me of the current status of the report and whether or not it will be available for the meeting and if not, what the rationale is for this (I will be asked). Would one of you be able to attend if necessary

Thanks, [REDACTED]

[REDACTED]  
People and Organisation Development  
Transformation and Corporate Operations  
NHS England  
4W05, Quarry House | Quarry Hill | Leeds | LS2 7UE

[REDACTED]  
For general HR enquiries or to submit a HR form please email: [england.hr@nhs.net](mailto:england.hr@nhs.net)

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[REDACTED] (NHS ENGLAND)

**From:** [REDACTED]  
**Sent:** 24 July 2015 14:51  
**To:** [REDACTED] (NHS ENGLAND)  
**Cc:** Williams Deborah (NHS ENGLAND); [REDACTED] Svenson Mark (NHS ENGLAND); [REDACTED]  
**Subject:** RE: Excess deaths

Thanks, [REDACTED] I must admit that I am still rather confused about this. I thought that we got the 5000+ deaths from the Freemantle paper – is that not the case? And I still don't see why we don't just come clean and say that the 6000 figure (which is really 6700?) is the updating – by internal analysis – of the earlier figures, using up to date HES and ONS. Could we just have a statement which says that as the NHS England "publication"?

If we went for this 6000 figure for a Sunday, wouldn't people think it very odd that we were underestimating the figures? and ask why we were not using the 10,000 figures?

By the way, have you actually seen the BMJ research? does it contain any figures which could be the basis of the Bruce Keogh 6000 figure? Just that I also don't understand where he got the figure from if it wasn't from the extrapolation up from the previous 5000+ figures.

Sorry to come back with so many questions. But it is not as though we have at any point meant to mislead anyone, just all got rather confused by the usability of different figures.

Best wishes,

[REDACTED]  
[REDACTED]  
NHS Clinical Services  
[REDACTED]

Second Floor, Richmond House, 79 Whitehall, SW1A 2NS

For my diary, please contact my PA - [REDACTED]

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**From:** [REDACTED]  
**Sent:** 24 July 2015 14:00  
**To:** [REDACTED]  
**Cc:** Williams Deborah (NHS ENGLAND); [REDACTED] Mark Svenson; [REDACTED]  
**Subject:** RE: Excess deaths

I've spoken to the authors of the paper from 2012 (who also authored the forthcoming paper). The figure of 6,000 deaths could be an estimation of the excess (not necessarily avoidable) deaths for patients admitted on a Sunday (if we include Saturday it's more like 10,000) from the 2009/10 analysis of hospital admissions (Freemantle, 2012). It's calculated by applying the elevated risk (16%), to the actual number of deaths of patients admitted on a Sunday, within 30 days of admission.

Feel free to quote the original study from 2012.

Hope this helps.

[REDACTED]  
NHS England  
[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 23 July 2015 19:14  
**To:** [REDACTED] (NHS ENGLAND)  
**Cc:** Williams Deborah (NHS ENGLAND); [REDACTED] Svenson Mark (NHS ENGLAND); [REDACTED]

**Subject:** FW: Excess deaths  
**Importance:** High

Dear [REDACTED] (and others) – coming rather late to all of this, but I would favour simply saying that the 6000 figure is an update of the work presented in [quote the previous research], using 2013/14 HES and ONS data (or whatever it is using!). It seems terribly logical to me that we would want to update previous research, using more recent stats. Then, in addition, we should just say that, although it is currently unpublished, we know that this is roughly consistent with some forthcoming research data. Beset wishes, [REDACTED] p.s. we do need to get the line on this sorted rather quickly, so grateful for views overnight please!

[REDACTED]  
NHS Clinical Services  
[REDACTED]

Second Floor, Richmond House, 79 Whitehall, SW1A 2NS

For my diary, please contact my PA - [REDACTED]

---

**From:** Mark Svenson  
**Sent:** 23 July 2015 17:28  
**To:** [REDACTED] Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED]  
**Subject:** RE: Excess deaths

[REDACTED]

I really do think we are collectively very vulnerable if we can't confirm the 6,000 figure and at least outline the methodology underlying its construction. If the figure has come from the Deloitte's analysis could we release an extract to substantiate the figure? As it stands I think we have indicated that a forthcoming research paper will confirm the 6,000 but if that is not the case then we will be compounding the original slip.

Mark Svenson  
Head of Analytical Services (National)  
Operational Information for Commissioning  
Finance Directorate  
NHS England  
5F24 Quarry House | Quarry Hill | Leeds | LS2 7UE  
[REDACTED]

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**From:** [REDACTED] (NHS ENGLAND)  
**Sent:** 23 July 2015 16:47  
**To:** [REDACTED] Svenson Mark (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED]  
**Subject:** RE: Excess deaths

The new article will say there are 10,000 deaths per year associated with the elevated mortality risk on a Friday (2%), Saturday (10%), Sunday(15%) and Monday(5%) – as compared with a Wednesday. The estimate of 6,000 could be the combined figure for just Saturday and Sunday. Very importantly though, the extent to which those 10k deaths are avoidable is not known.

Hope this helps.

[REDACTED]  
NHS England  
[REDACTED]

---

**From:** [REDACTED]  
**Sent:** 23 July 2015 16:24  
**To:** Svenson Mark (NHS ENGLAND); [REDACTED] (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED]  
**Subject:** RE: Excess deaths

[REDACTED]

Thanks for this update. As Mark suggested, we are already being asked to substantiate the 6000 figure through a number of pieces of correspondence that have come into the department.

If the 6000 number is an extrapolation conducted by Deloitte, then we will need to amend our lines accordingly that the forthcoming BMJ article will not actually provide the source.

Grateful for your view. Has anything from the Deloitte analysis been published to date?

Thanks  
[REDACTED]

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**From:** Mark Svenson  
**Sent:** 23 July 2015 16:18  
**To:** [REDACTED]; Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED]  
**Subject:** RE: Excess deaths

[REDACTED]

Thanks very much for the prompt response. I do think that at some point we will be asked to substantiate the 6,000 figure and in any case it feels like good practice on the transparency front. If the research report is not going to contain the 6,000 figure then it does feel like we might need an alternative mechanism to release the information in to the public domain.

Mark Svenson  
Head of Analytical Services (National)  
Operational Information for Commissioning  
Finance Directorate  
NHS England  
5E24 Quarry House | Quarry Hill | Leeds | LS2 7UE  
[REDACTED]

---

**From:** [REDACTED] (NHS ENGLAND)  
**Sent:** 23 July 2015 15:53  
**To:** Svenson Mark (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED]  
**Subject:** RE: Excess deaths

Mark,

The unpublished article is currently with one of the Journal's editors and, because of annual leave, we are unlikely to see its publication over the summer. Furthermore the Journal is likely to resist being pushed on this. However, I'm not sure the paper sets out the number of excess deaths associated with hospital admissions on a weekend anyway. What it will do is set out the elevated risk of mortality associated with weekend admission. Deloitte extrapolated the number of excess deaths from this risk in a similar study based on 2009/10 HES data (Freemantle et al, 2012) when we commissioned them to do an impact analysis of 7DS and actually calculated it to be 6,700.

There are no plans for further comms in the interim although we are expecting to send a letter next week to acute trusts through the Tripartite TDA and Monitor asking them to submit data on 7DS implementation progress at the beginning of September. This is so we have a baseline showing coverage of the 7DS clinical standards across England by the Autumn, but it doesn't cover mortality statistics.

[REDACTED]  
NHS England  
[REDACTED]

---

**From:** Svenson Mark (NHS ENGLAND)  
**Sent:** 23 July 2015 14:24  
**To:** [REDACTED] (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED]  
**Subject:** FW: Excess deaths

[REDACTED], Deborah

In my role as Head of Profession for Statistics in the Department of Health I've been approached by the United Kingdom Statistics Authority as they are following up some queries they have received in relation to the "6,000 excess deaths" figure used by the SoFS in a recent speech. We have explained some of the background to the use of the figure and I am likely to be written to formally in the next couple of days (just as I go on annual leave). I've reproduced the likely text below. I am keen to avoid undue criticism of either DH or of NHS England so I'm writing to ask if you can help with the bit which asks "how best to supplement the information currently available so that users can understand the source of the estimate".

Do you have a date for when the new research is formally published?  
Are there any plans for further communications in the interim?  
Is there anything else of which we need to be aware?

[REDACTED] is drafting a response in my absence so if you can copy him in to any further material you supply that would be very helpful. Could you supply this by close on Friday 31<sup>st</sup> July.

Thanks

"I note the recent use by the Secretary of State for Health of an unpublished estimate of excess deaths arising through weekend admission to hospitals in England. This was reported widely in the media, and has been the subject of correspondence with the Authority.

As you and I discussed, we welcome the approach taken by the Department to releasing ad hoc data and analysis where it is used publicly by Ministers. Your approach ensures that statistics and other data mentioned publicly by Ministers and others are available equally to all users. You explained in this case that the estimate concerned comes from medical research, which you expect to be published by the researchers in the British Medical Journal in due course. Given your general approach, however, I would like to invite you to consider how best to supplement the information currently available so that users can understand the source of this estimate and how it differs from previous estimates. I would welcome an update from you once you have reached your conclusions, including any lessons learned for the general approach taken by the Department. In the meantime, if you would value any support either from me or from the Authority more widely, please do let me know. "

Mark Svenson  
Head of Analytical Services (National)  
Operational Information for Commissioning  
Finance Directorate  
NHS England  
SE24 Quarry House | Quarry Hill | Leeds | LS2 7UE

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[REDACTED] (NHS ENGLAND)

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**From:** domenico pagano [REDACTED]  
**Sent:** 17 July 2015 10:47  
**To:** Williams Deborah (NHS ENGLAND)  
**Cc:** Freemantle Nick; [REDACTED] (NHS ENGLAND); Bruce Keogh; Davidson Roger (NHS ENGLAND)  
**Subject:** Re: Press statement ( Action Required please)

Thanks. Happy to help. Regards

Domenico  
Sent from my iPhone  
Pls excuse typos

On 16 Jul 2015, at 21:44, Williams Deborah (NHS ENGLAND) [REDACTED] wrote:

Domenico, I'm sorry that your holiday has been interrupted. We were challenged to cite the source of the 6000 figure and attempted to offer up the most bland statement possible, that would neither confirm nor contradict the sos's statement - he had already given his speech and in follow up interviews was saying that this was a number endorsed by Bruce. As you know, the "estimate" was made by Deloitte who had been sighted on your forthcoming paper in the course of their modelling work.

I'm copying Roger, our Head of Media to ask what use has already been made of the line and how we might construct, with your help, a line that supersedes and therefore reduces any risk to your publication.

Deborah  
[REDACTED]

On 16 Jul 2015, at 20:06, domenico pagano [REDACTED] wrote:

Dear Deborah,

I am sorry to come in late on this, as I am on annual leave at the moment and Nick has kindly shared with me your proposed pressed statement on week end hospital mortality data for 2013/14 which reads as:

"the 6,000 figure is an estimate of additional deaths in hospital, based on an analysis of 2013/14 HES data that is due to be published in the BMJ shortly."

Unfortunately this is not accurate. Our work does not refer to 6000 deaths as a result of increased mortality risk associated with week end hospital admission.

Our analysis has been submitted to a peer reviewed journal which has not decided on publication or not at this stage. It will be inaccurate and counterproductive to quote that our analysis is due to be published in the BMJ shortly, as this is not the case and may seem to interfere with the peer review process.

I would be grateful if you could consider amending your statement accordingly please.

I would be very happy to assist you should you need further help.

Best Wishes



Domenico

*Professor Domenico Pagano MD FRCS (Eng; C-Th) FESC  
Consultant Cardiothoracic Surgeon  
Clinical Director Quality and Outcomes Research Unit  
University Hospital Birmingham, UK*

*Chairman Quality Improvement Programme  
European Association for Cardio-thoracic Surgery*

T:  
E:

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Thank you for your co-operation.

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[REDACTED]

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**From:** Bennett Simon (NHS ENGLAND)  
**Sent:** 17 July 2015 09:46  
**To:** [REDACTED] (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Subject:** RE: Press statement ( Action Required please)

That's fine, but don't make more of this than you need to. He is a big boy, and there has been no mention of the BMJ in the media. I have just emailed you on the BMJ.

Simon

Simon Bennett  
Director – Clinical Policy and Professional Standards  
Medical Directorate  
NHS England

[REDACTED]

My PA is [REDACTED]

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**From:** [REDACTED] (NHS ENGLAND)  
**Sent:** 17 July 2015 09:43  
**To:** Bennett Simon (NHS ENGLAND); Williams Deborah (NHS ENGLAND)  
**Subject:** RE: Press statement ( Action Required please)

I'm going to wait for your word about the BMJ's plans for publication before I go back to Domenico but the point Deborah is making is that I will handle the relationship with him to free her up to focus on the pack for the PM and the letter for acute trusts.

On the latter, we are still struggling to ascertain the correct governance as, according to [REDACTED] and others, there doesn't seem to be a precedent for a letter of this sort. NHS England can't ask acute trusts to complete the NHS IQ tool unilaterally but nor do TDA and Monitor feel they can. We think it will need a letter from the Tripartite but again not sure. Deb is going to ask whether [REDACTED] or [REDACTED] have had to deal with anything similar and I am waiting for Sarah PD to return on Monday to ask her advice.

We'll send the letter to you for review shortly.

[REDACTED]  
NHS England  
[REDACTED]

---

**From:** Bennett Simon (NHS ENGLAND)  
**Sent:** 17 July 2015 09:37  
**To:** Williams Deborah (NHS ENGLAND)  
**Cc:** [REDACTED] (NHS ENGLAND)  
**Subject:** RE: Press statement ( Action Required please)

I don't think there is anything to pick up? I am trying to find out more about the BMJ plans.

S

Simon Bennett  
Director – Clinical Policy and Professional Standards  
Medical Directorate  
NHS England

[REDACTED]

My PA is [REDACTED]

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---

**From:** Williams Deborah (NHS ENGLAND)  
**Sent:** 17 July 2015 09:32  
**To:** Bennett Simon (NHS ENGLAND)  
**Cc:** [REDACTED] (NHS ENGLAND)  
**Subject:** RE: Press statement ( Action Required please)

[REDACTED] is going to pick up this conversation today. ( [REDACTED] , forgot to mention he's in Italy so probably not concentrating TOO hard ).

Kind regards  
Deborah

Deborah Williams  
Medical Directorate  
NHS England  
[REDACTED]

---

**From:** Bennett Simon (NHS ENGLAND)  
**Sent:** 17 July 2015 08:37  
**To:** [REDACTED] (NHS ENGLAND)  
**Cc:** Williams Deborah (NHS ENGLAND); Davidson Roger (NHS ENGLAND)  
**Subject:** Re: Press statement ( Action Required please)

Ps. The BBC, to whom the line was provided, are reporting that the 6,000 figure is from research that has yet to be published. No mention of BMJ.

Simon

Simon Bennett  
Medical Directorate  
NHS England  
[REDACTED]

On 17 Jul 2015, at 08:25, [REDACTED] (NHS ENGLAND) [REDACTED] wrote:

NHS England

**From:** Williams Deborah (NHS ENGLAND)

**Sent:** 16 July 2015 20:44

**To:** domenico pagano

**Cc:** Freemantle Nick; [REDACTED] (NHS ENGLAND); Bruce Keogh; Davidson Roger (NHS ENGLAND)

**Subject:** Re: Press statement ( Action Required please)

Domenico, I'm sorry that your holiday has been interrupted. We were challenged to cite the source of the 6000 figure and attempted to offer up the most bland statement possible, that would neither confirm nor contradict the sos's statement - he had already given his speech and in follow up interviews was saying that this was a number endorsed by Bruce. As you know, the "estimate" was made by Deloitte who had been sighted on your forthcoming paper in the course of their modelling work.

I'm copying Roger, our Head of Media to ask what use has already been made of the line and how we might construct, with your help, a line that supersedes and therefore reduces any risk to your publication.

Deborah  
[REDACTED]

On 16 Jul 2015, at 20:06, domenico pagano [REDACTED] wrote:

Dear Deborah,

I am sorry to come in late on this, as I am on annual leave at the moment and Nick has kindly shared with me your proposed pressed statement on week end hospital mortality data for 2013/14 which reads as:

"the 6,000 figure is an estimate of additional deaths in hospital, based on an analysis of 2013/14 HES data that is due to be published in the BMJ shortly."

Unfortunately this is not accurate. Our work does not refer to 6000 deaths as a result of increased mortality risk associated with week end hospital admission.

Our analysis has been submitted to a peer reviewed journal which has not decided on publication or not at this stage. It will be inaccurate and counterproductive to quote that our analysis is due to be published in the BMJ shortly, as this is not the case and may seem to interfere with the peer review process.

I would be grateful if you could consider amending your statement accordingly please.

I would be very happy to assist you should you need further help.

Best Wishes

Domenico

*Professor Domenico Pagano MD FRCS (Eng; C-Th) FESC  
Consultant Cardiothoracic Surgeon  
Clinical Director Quality and Outcomes Research Unit*

*University Hospital Birmingham, UK*

*Chairman Quality Improvement Programme  
European Association for Cardio-thoracic Surgery*

T:  
E:



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[REDACTED] (NHS ENGLAND)

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**From:** Williams Deborah (NHS ENGLAND)  
**Sent:** 16 July 2015 15:40  
**To:** Bennett Simon (NHS ENGLAND); Davidson Roger (NHS ENGLAND)  
**Cc:** [REDACTED] (NHS ENGLAND)  
**Subject:** RE: 6000

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

That's the conclusion [REDACTED] came to - it's a preliminary estimate made by Deloitte based on the new paper.

Kind regards  
Deborah

Deborah Williams  
Medical Directorate  
NHS England  
[REDACTED]

-----Original Message-----

**From:** Bennett Simon (NHS ENGLAND)  
**Sent:** 16 July 2015 15:21  
**To:** Davidson Roger (NHS ENGLAND)  
**Cc:** Williams Deborah (NHS ENGLAND)  
**Subject:** RE: 6000

Roger,

Can we say:

The 6,000 figure is an estimate of additional deaths in hospital, based on an analysis of 2013/14 HES data that is due to be published in the BMJ shortly. That analysis has identified in total over 10,000 additional deaths in 2013/14 which were associated with weekend admission (Friday to Monday period). These deaths represent a challenge to the health system to ensure timely, effective and efficient intervention. Further details from the analysis will be available when it is published.

Simon

Simon Bennett  
Director – Clinical Policy and Professional Standards Medical Directorate NHS England  
[REDACTED]

My PA is [REDACTED]

**'High quality care for all, now and for future generations'**

**---Original Message---**

**From: Davidson Roger (NHS ENGLAND)**

**Sent: 16 July 2015 14:43**

**To: Bennett Simon (NHS ENGLAND); Williams Deborah (NHS ENGLAND)**

**Subject: 6000**

**Both**

**DH happy if they can say "Bruce told JH (6,000) - BMJ paper coming soon"**

**Not now sure however that this is right and anxious not to mislead**

**R**

**Sent from my iPhone**