



Please ask for: Kelly Leeson
FOI Reference: 13852733
Phone: +443000415985
Email:
kcc.information@email.icasework.com
Date: 2 June 2020

Dear Mr Williams

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000 relating to communications regarding a social media post. Please see the response provided below:

***Please provide email communication between KCC employees regarding social media posts on Twitter by Cantium Business Solutions CEO Mark Scott
In particular regarding a post by Mark Scott on 27th February 2020***

'Mortality rate for Coronavirus is 2% that's the same as flu ! Unless I am missing something this is not a big deal! The only difference is there isn't a jab yet ! But let be honest how many people have it anyway'

Our ICT Compliance and Risk Team has run a "traffic" report of emails across KCC's network using various search terms, including "Mark Scott" and "Twitter". This search parameter alone resulted in over 38,000 possible emails that may meet the scope of your request. This report does not provide access to the actual emails, some of which may have subsequently been deleted.

We believe that to contact all the senders and recipients and ask them to check their mailboxes for the existence of these emails and then check the contents of any emails meeting the parameter of your request would easily exceed the appropriate limit of £450 (equivalent to 18 hours at £25 per hour). We are therefore relying on section 12 of the Freedom of Information Act 2000 to refuse to comply with your request.

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10> on our website. Please quote reference 13852733.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with the Freedom of Information Act 2000. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <http://ico.org.uk/concerns>

Yours sincerely

Kelly Leeson
Information Access Officer