

Our Ref: 230120-1
 Email: request-638328-625323f5@whatdotheyknow.com
 Date: 5 March 2020

Corporate Governance Department
 Legal Services Division
 Freedom of Information Team
 3 Priestley Wharf
 Holt Street
 Aston
 Birmingham
 B7 4BN
 Tel: 0121 466 7293

Dear Daniel

Re: Freedom of Information Request

With reference to your request for information pursuant to the Freedom of Information Act dated 23 January 2020, I can advise that the Trust **does hold some of** the information that you are seeking. I will set this out below:

| | Question | Answer |
|---|---|---|
| 1 | Does the trust currently have an Electronic Document Management System (EDMS) in place? | No. |
| 2 | If so, what EDMS is deployed? | This is inapplicable. |
| 3 | When was the system deployed? | This is inapplicable. |
| 4 | When does the contract with the EDMS supplier end or when is the review date? | This is inapplicable. |
| 5 | What is the rough spend on the EDMS either annually or total contract value (TCV)? | This is inapplicable. |
| 6 | How was the EDMS procured, i.e. via framework and if so, which one? | This is inapplicable. |
| 7 | Does the trust have an Electronic Patient Record (EPR) system in place? | Yes. |
| 8 | If so, what EPR is deployed? | RiO, CarePlus and Carestream R4. |
| 9 | When was the EPR deployed? | RiO was originally deployed from 15 March 2013 to 30 June 2019 and has since been renewed on 1 July 2019. CarePlus was deployed in 2013. CareStream R4 was first deployed in 2012. |

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| 10 | What is the value of the EPR contract, either annually or total contract value (TCV)? | The total contract value for RiO is £3,500,000. That for CarePlus is £550,000 per year. Carestream R4 costs £70,000 per annum. |
| 11 | When is the current EPR contract due for renewal? | 30 June 2026 for RiO; April 2021 for CarePlus; and March 2020 for Carestream R4. |
| 12 | Does the trust store active physical patient files in-house or off-site: | All active files are stored either in secure clinical areas at designated healthcare locations or in people's homes in the community for those who receive home care. Files that have been inactive for 2 years or more are sent to archive. See also our response to question 15 below. |
| 13 | If off-site, who is the current storage provider? | This is inapplicable. |
| | 13 a - When is the contract due for renewal? | This is inapplicable. |
| 14 | How many files/boxes are stored off-site | This is inapplicable. |
| 15 | If physical files are stored on-site, roughly how many files/boxes are in the trusts library? | We do not hold this information. We are a community trust with no centralised medical library. In addition to operating from over 300 sites within Birmingham and the wider West Midlands region, we also provide care in people's homes. Thus, some active patient records are kept in clinical areas at designated healthcare locations, where patients stay or come to for treatment. Other active records are kept in patients' homes for those who receive care at home. |
| 16 | How many WTE/FTE work within the library | This is inapplicable. |
| 17 | How many clinical appointments does the trust average each day/week/month | Daily Average 2004 Weekly Average 14064 Monthly Average 60945 |

I can confirm that as some of the information has been provided, this request is now closed.

For future reference, the Trust's publication scheme and details of the services that we provide can be found on our website: www.bhamcommunity.nhs.uk.

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Chief Executive
Birmingham Community Healthcare NHS Foundation Trust
3 Priestley Wharf
Holt Street
Birmingham
B7 4BN
Telephone: 0121 466 7033

Should you be dissatisfied with the outcome of the internal review, you have the right to lodge a complaint with the Information Commissioner. A complaints form can be obtained from the Information Commissioner's website: www.ico.gov.uk or contact:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545745

Feedback

We would be interested to receive feedback as to how you feel your request has been dealt with to help us to understand where we are doing well and to make improvements where necessary; your comments (whether positive or negative) can be made either in writing to the address above or by email.

Yours sincerely

Eugene C Aninweze

Freedom of Information Officer